

A close-up photograph of three diverse young adults smiling and posing for a selfie. The person in the center has long, curly brown hair and is making a peace sign with their hand. The person on the left has long blonde hair, and the person on the right is a Black man with short hair. They are all wearing casual clothing. The background shows a city street with buildings and a yellow flower basket hanging from a railing.

MILESTONES

College of Dental Hygienists of Ontario

25 YEARS

Protecting your health and your smile

2019 | ISSUE 01

The mission of the College of Dental Hygienists of Ontario is to regulate the practice of dental hygiene in the interest of the overall health and safety of the public of Ontario.

La mission de l'Ordre des hygiénistes dentaires de l'Ontario consiste à réglementer l'exercice de la profession d'hygiène dentaire de sorte à favoriser l'état de santé global et la sécurité du public ontarien.

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2018 PEER MENTOR OF THE YEAR

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PRESIDENT'S MESSAGE

CATHERINE RANSON RDH, BHA, MET

March is a very exciting month for the College of Dental Hygienists of Ontario (CDHO). The profession of Dental Hygiene is celebrating 25 years of self-regulation in Ontario and the opening of the new CDHO office a few blocks east from its previous location on Bloor Street in Toronto.

The Governing Council for the CDHO has had an interesting year due to the 2018 change in government. The Council was not constituted from September 2018 to February 2019. Due to the resultant delay, the Council meeting that would normally have taken place in January 2019 did not occur. As a result, the Council election of the Executive Committee, which normally occurs during the first meeting of the year, was deferred to the March 2019 Council meeting.

After 25 years of self-regulation, we are hearing a clear message from the government that change is in the very near future for the health regulatory system in Ontario.

As a regulated health care profession, we are grateful for the right to govern our own profession, for guiding the decision-making process related to our profession, and providing safe and quality dental hygiene services to the public. After 25 years of self-regulation, we are hearing a clear message from the government that change is in the very near future for the health regulatory system in Ontario. There is discussion about the amalgamation of regulatory colleges, implementation of Discipline

Committees that are external to the profession, restructuring of regulatory councils and implementation of a ministry oversight body to monitor College activities. Of course, these ideas for change come with uncertainty. The Council is paying close attention to these possible changes and exploring how they will affect the CDHO and its membership. The Council is also working towards being at the forefront of these changes; driving the train as it leaves the station instead of being at the back, riding as a passenger.

Council continues to work on the CDHO Ownership Linkage Plan, engaging in further discussions on the proposed entry-to-practice Clinical Performance-Based Examination that is currently being recommended by the Federation of Dental Hygiene Regulators of Canada (FDHRC), exploring the option to begin a Council restructuring review process and governing the College using the Policy Governance Model.

The Council meeting dates for 2019 are posted on the CDHO website and on p. 6 of this issue. We welcome dental hygiene registrants to attend Council meetings and introduce yourself to the CDHO board members.

Warm regards,

REGISTRAR'S MESSAGE

LISA TAYLOR RDH, BA, MEd, MCOB

When clients know their rights, understand their oral health status and feel respected as partners in their oral health, the College is satisfied that standards are being met.



Happy 25th anniversary to the CDHO! Looking back, it is hard to believe that 25 years have passed. For those who argued that dental hygienists would not be able to self-regulate the profession, shame on you! Not only has the College created and maintained an efficient and effective regulatory infrastructure but the public is all the better for it. Dental hygienists have their own standards of practice, national competencies, a national certification process, and an effective Quality Assurance Program offering assurance to the public that they are protected from those who fall below the expectations of the College and the profession. Moreover, the College is here to investigate and remedy cases whereby the public hasn't received the care they deserve.

Prevention, a hallmark of the profession, guides the College as well. Our programs and efforts to educate the public and keep dental hygienists informed centers around the philosophy of prevention. Much effort in 25 years has gone towards harm reduction by promoting evidence-based interventions, guiding dental hygienists in their understanding of the standards of practice and what constitutes professional misconduct, and the expectations of the public. Education and prevention go hand in hand and the College has honoured its commitment to both. The public has greater access to qualified dental hygienists than it did in 1994, with close to 14,000 dental hygienists practising under the oversight of the CDHO.

I was happy to learn from a recent survey commissioned by the College that dental hygienists' clients are generally satisfied or very satisfied with the services they receive from dental hygienists and that dental hygienists collaborate with them as partners in their oral health. As part of a self-regulating profession, you should feel pride that you and your colleagues are viewed by the public as positive contributors to their oral health. If there was ever evidence that the College is doing its job, this is a very good indicator. When clients know their rights, understand their oral health status and feel respected as partners in their oral health, the College is satisfied that standards are being met. A good place to be in 2019! You will see some of the survey results published further in this issue.

As you all know, the future is always about change. The College today is not like it was in 1994. The key to success is being alert, nimble and proactive to what challenges requiring change come before us. As registrants you can be assured that the CDHO is up for whatever the future holds.

A handwritten signature in black ink that reads "Lisa Taylor". The script is fluid and cursive, with the first name "Lisa" and last name "Taylor" clearly distinguishable.

COUNCIL HIGHLIGHTS



On March 22, 2019 Council had its first constituted Council meeting since June 2018.

Elections were held and the CDHO is pleased to announce its **2019 Executive Committee**.

PRESIDENT



CATHERINE
RANSON

ACADEMIC
MEMBER

VICE-PRESIDENT



CAROLINE
LOTZ

PROFESSIONAL
MEMBER



PAULINE
LEROUX

PROFESSIONAL
MEMBER



YVONNE
WINKLE

PUBLIC
MEMBER



MARIA
LEE

PUBLIC
MEMBER

The Executive Committee consists of five Council members elected by Council annually. All Council members are eligible for election to the Executive Committee. Three members are registrants of the College and two members are publicly appointed by the Lieutenant Governor of Ontario.

The **Quality Assurance Committee** reported that since 2020 is the last year of the five-year cycle where registrants were asked to submit their Quality Assurance records based on the last digit of their registration number, they decided to keep the same selection criteria for the next five years. Therefore, the schedule for Quality Assurance Assessments for the subsequent five-year cycle will be identical to the previous five-year cycle.

The **Examinations Committee** is to be composed of at least 3 persons who are not members of Council.

The **Inquiries, Complaints and Reports Committee** (ICRC) reported that since the last report to Council, it has received 7 complaints, 1 QA referral and began 10 Registrar Report investigations. In total, the ICRC is currently investigating 110 matters including 23 formal complaints, 5 QA referrals and 82 Registrar Report investigations.

The **Registration Committee** reported that since the last report to Council, 255 applicants were registered to practise, 21 previous registrants of the College were re-registered, 3 registrants were reinstated (from suspended), 44 registrants were suspended for non-payment of fees, 43 registrants were revoked for non-payment of fees, 425 registrants resigned and 162 registrants were authorized to self-initiate.

Two members of Council, a public and professional member, will be funded to attend the **2019 IPGA Conference** in Québec City, QC in June.

Two issues were deferred to the June Council meeting:

- The **Performance-Based Competency Exam for Entry to Practice**; and
- The **Council Code of Conduct** **CDHO**

2019 Council Meeting Dates

Friday, June 7
Friday, September 27
Friday, December 6

Meeting Location

CDHO Office
175 Bloor Street East
North Tower, Suite 601
Toronto, ON M4W 3R8

NEW COUNCIL MEMBERS



ILGA ST. ONGE

PROFESSIONAL
MEMBER

Ilga St. Onge, professional member, was elected to Council in 2007, served a 9-year term, and was then re-elected in 2018 for a 3-year term (2019-2021). Ilga graduated from Confederation College and has dental hygiene experience in general practice (Thunder Bay). She was authorized to self-initiate in 2007. Coming to the end of her career working in the profession of dental hygiene, Ms. St. Onge's focus as a Council member is to continue the past efforts of Council governance.



AMIT VIG

PUBLIC MEMBER

Amit Vig is currently a Principal Lawyer at Vig Law Professional Corporation where he has worked since 2010 specializing in Real Estate Law. His community involvement includes being a member of the Advisory Council of First Canadian Title. He has a Bachelor of Arts degree from York University, Bachelor of Laws degree from the University of Leicester and Certificate in Adjudication from Osgoode Hall Law School. He is a member of the Law Society of Ontario and former member of the Canadian Association of South Asian Lawyers. Amit was appointed by the Lieutenant Governor of Ontario on November 28, 2018.



CHRIS BONNETT

PUBLIC MEMBER

Chris Bonnett, established H3 Consulting in 1999, after 18 years in the employee benefits industry. Chris provides prescription drug policy research and consults on strategies to improve health in the workplace. He has written dozens of health-focused articles and spoken at more than 125 conferences across Canada and in the US. Chris has been a volunteer director on the Boards of three health service organizations. He holds a Master's degree in Health Science from the University of Toronto, and is a part-time PhD Candidate in the School of Public Health and Health Systems at the University of Waterloo. Chris was appointed by the Lieutenant Governor of Ontario on January 31, 2019.

2019 INSURANCE AUDIT

BY **TERRI-LYNN MACARTNEY**
BA (HONS)

CDHO is once again conducting an audit to ensure that registrants are holding valid professional liability insurance as required. Notice of selection to participate in the insurance audit was sent by email on March 8, 2019. Anyone who has selected that they prefer correspondence by mail was also sent a letter to the address we have on file.

INSURANCE REQUIREMENTS

CDHO Bylaw No. 5, Article 7.3, states that any registrant of the College (excluding inactive registrants) must carry professional liability insurance with the following characteristics:

- (a) a minimum of no less than \$1,000,000 per occurrence;
- (b) an annual aggregate coverage of no less than \$5,000,000;
- (c) a deductible of no more than \$4,000 per occurrence;
- (d) a run-off coverage (sometimes called enduring or tail coverage) for a minimum of two years;
- (e) provided by an insurer licensed with the Financial Services Commission of Ontario or the office of the Superintendent of Financial Institutions Canada; and
- (f) a sexual abuse therapy and counselling fund endorsement that,
 - (i) provides coverage for therapy and counselling for every person eligible for funding under subsection 85.7(4) of the Code; and
 - (ii) provides coverage, in respect of each such eligible person, for the maximum amount of funding that may be provided for the person under the Act, for therapy and counselling as a result of sexual abuse by the Registrant.

COMPLYING WITH THE AUDIT

If you were selected to participate in the audit, simply forward a copy of your current insurance policy by email

to insurance@cdho.org or by fax to 416-961-6028. Please include your six-digit registration ID number so that we can match the submission to the correct registrant.

There are serious consequences for failing to comply with this audit, including the suspension of your certificate of registration for failure to meet a condition of registration and/or referral to the Inquiries Complaints and Reports Committee for professional misconduct. If your certificate of registration is suspended, there is a penalty fee of \$500 to reinstate.

As a reminder, having valid insurance is a condition of registration for any registrant who holds a general or specialty certificate of registration, even if you are not currently in clinical practice. If you are unsure whether your insurance meets the requirements set out in the Bylaw, or if you don't know how to obtain a copy of your insurance, please contact your insurance provider directly.

WARNING

CDSPI Insurance does NOT meet CDHO requirements. If you currently have liability insurance through CDSPI, you are not sufficiently covered. CDSPI insurance does not meet the requirements set out in Article 7.3 of CDHO Bylaw No. 5 because it does not include sufficient run-off coverage (paragraph d) or a sexual abuse therapy and counselling fund endorsement (paragraph f). You must take steps to obtain suitable insurance now or contact the College for more information. **CDHO**

RDH EXPERTISE FOR RDHS



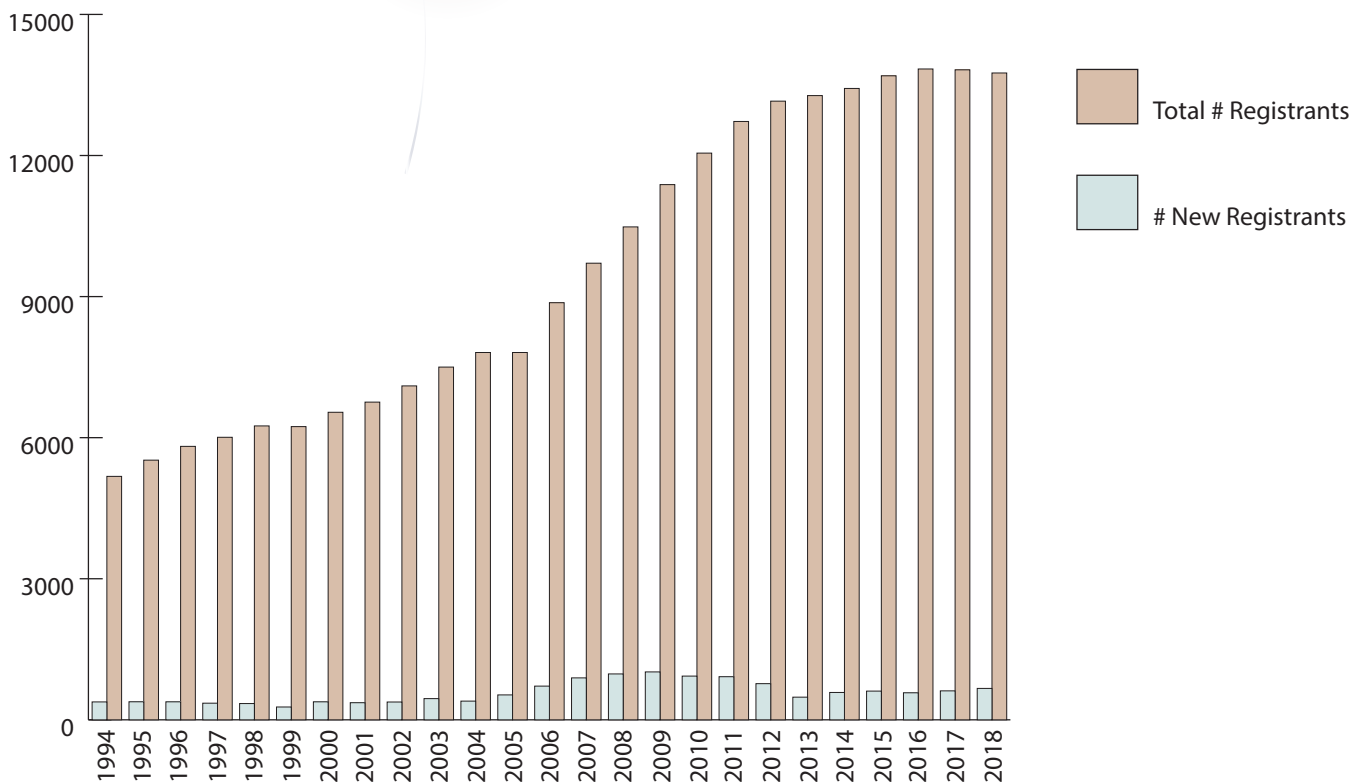
Mary Gow
RDH, BHA, MAEd
ext. 238

CDHO practice advisors provide confidential consultations to dental hygienists who seek assistance with issues that directly or indirectly affect the delivery of safe, competent, ethical dental hygiene care. You can reach our CDHO practice advisor by phone at **416-961-6234** (toll free **1-800-268-2346**) or by email at advice@cdho.org



Celebrating 25 Years

Number of Registrants and New Registrants
Over the Years (1994-2018)





PEER MENTOR OF THE YEAR 2018

Left to right: Shayna Nietvelt, Christine Crawford, Daniella Mishak

The College congratulates

CHRISTINE CRAWFORD

for being selected as the 2018 Peer Mentor of the Year.

The Peer Mentor of the Year award celebrates an experienced dental hygienist who volunteers her/his time to support the professional growth and development of another less experienced dental hygienist through the **CDHO Peer Mentorship Program**, providing them with valuable insights and activities that have helped them grow professionally.



"Christine gave me lots of mini assignments during my mentorship. This really encouraged my professional growth. The assignments were always fun and relevant which stimulated more discussion with patients and other clinicians." – Daniella

"...I aspire to have a career as plentiful and dynamic as Christine, while also being able to stay involved in the dental hygiene community, adapt to life's changes and challenges, maintain family life..." – Shayna

Christine was nominated by two of her mentees, Shayna Nietvelt and Daniella Mishak. In her nomination letter, Shayna described how Christine enabled her personal and professional growth in a variety of ways and has ultimately helped shape her career as a dental hygienist. Daniella shared how so appreciative she is for this time with Christine and knowing that their professional relationship does not have to end.



"...She is definitely someone I can count on throughout the rest of my career! And maybe even tips about being a new mom and working dental hygiene." - Daniella




Peer mentors' passion and commitment are the foundation of the College's Peer Mentorship Program and the story of Christine, Shayna and Daniella is just one of many success stories. The College appreciates and recognizes the dedication of each and every one of our peer mentors to the Program and to the professional development of their mentees.



"...as an instructor in college and as a mentor in the Peer Mentorship Program, Christine has had a paramount influence on my clinical and academic knowledge pertaining to dental hygiene." - Shayna



Honourable mention goes out to the runner up for the 2018 award. Congratulations to Maria Graham on her nomination! 

THE CDHO KNOWLEDGE NETWORK

Find the clinical information you need at: www.cdho.org



Fifteen new fact sheets have been added to the CDHO Knowledge Network

- Attention Deficit Hyperactivity Disorder (ADHD)
- Allergy
- Amyotrophic Lateral Sclerosis (ALS)
- Anemia
- Anxiety and Anxiety Disorders
- Autism
- Breast Cancer
- Colorectal Cancer
- Deep Brain Stimulation
- Infective Endocarditis
- Lung Cancer
- Multiple Myeloma
- Myasthenia Gravis
- Prostate Cancer
- Sarcoidosis

QUALITY ASSURANCE MATTERS

BY **ROBERT FARINACCIA** RDH, BSc

On January 25, 2019, notifications were sent by email to over 2,400 registered dental hygienists in the province requesting submission of their Quality Assurance (QA) records in January 2020. These were all individuals whose registration number ended in either a "0" or a "1". Registrants who were selected to submit their records in 2020 will notice the dashboard in the SMILE Portal will indicate that their QA Records are due Jan. 31, 2020 as in this picture:

Select Year To View:

2019 ▼

Audit Year: 2020

Status: IN PROGRESS

**QA Records Due: Jan.
31, 2020**

EXCEPTIONS

Registrants who submitted their Quality Assurance records in 2016, 2017, 2018, or who participated in the 2019 peer review, were not selected to submit their information.

Registrants who registered on or after July 1, 2017 were not selected to submit their information. This exception does not apply to individuals who resigned and re-registered with the College.

These exceptions do not apply to any registrants who previously participated in a peer review as a result of not completing the mandatory annual self-assessment.

UPDATES IN QUALITY ASSURANCE

Quality Assurance Written Assessment (QA Test)

The QA Test will be available on September 1, 2019 for individuals who wish to take the QA Test as part of the 2020 selection. For more information on this written assessment, please refer to the article on the CDHO website titled *New Quality Assurance Written Assessment (QA Test)*. The QA Test will only be available starting September 1 for administrative necessities (i.e., collection of data, compilation of statistics, analysis by psychometrician, etc.).

CDHO Jurisprudence Education Module and CDHO Drugs in Dental Hygiene Practice Course

Starting this year, the certificates of completion for the **CDHO Jurisprudence Education Module** and the **CDHO Drugs in Dental Hygiene Practice Course** must be uploaded in your SMILE Portal (in your activity details) if you wish to claim the time associated with these activities for your Learning Portfolio. The certificates of completion are only granted once you successfully pass the examinations associated with each respective course. **Please note:** It is not mandatory to take the CDHO Jurisprudence Education Module for your Learning Portfolio. As well, it is not mandatory to take the CDHO Drugs in Dental Hygiene Practice Course unless you wish to have the ability to prescribe and/or dispense chlorhexidine for your clients.

Future Quality Assurance Peer Selections

2020 is the last year of the five-year cycle where registrants were asked to submit their Quality Assurance records based on the last digit of their registration number. At the Quality Assurance Committee meeting in December of 2018, the Committee decided to keep the same selection criteria for the next five years. Therefore, the schedule for Quality Assurance Assessments for the subsequent five-year cycle will be identical to the previous five-year cycle.

Looking for acceptable goals for 2019?

The American Academy of Periodontology (AAP) has published a new Classification of Periodontal and Peri-Implant Diseases and Conditions. This is an update to the previous disease classification established at the 1999 International Workshop for a Classification of Periodontal Diseases and Conditions. The new classification includes re-categorization of various forms of periodontitis, the development of a staging and grading system for periodontitis, and the inaugural classification for peri-implant diseases and conditions. Learning and familiarizing yourself with this new classification makes for a great goal for your Learning Portfolio.

Since a dental hygienist's Quality Assurance information is confidential, only authorized personnel within the College have access to a registrant's QA information. If you have any questions about the QA Program or your specific situation, you are welcome to contact the QA department at the College. **CDHO**

ROBERT FARINACCIA

Manager, Quality Assurance Program
rfarinaccia@cdho.org or at ext. 237

DANA-MARIE GONZALES

Coordinator, Quality Assurance Program
dgonzales@cdho.org or at ext. 229



2019 RENEWAL RECAP

BY **TERRI-LYNN MACARTNEY BA (HONS)**

This renewal season, CDHO launched a new version of its registration software. The update should have been completely transparent to registrants, but it turned out to be not as smooth a transition as expected. The high volume of transactions over the final days of the renewal period posed several problems for the system, and registrants who were attempting to renew while the office had already closed for the weekend and holiday ran into issues.

Understandably, a number of registrants expressed frustration and disappointment about being unable to get into or complete their renewals at various points over the weekend and holiday. The IT and registration departments worked from home through this time to attempt to reach as many registrants as possible and assure them they could still complete the renewal on time. In total, the renewal service was unavailable for approximately 18 hours in the final weekend leading up to the renewal deadline, with service being somewhat slow but available for the remainder of the weekend. CDHO would like to thank everyone for their patience and understanding. Despite the issues, 97.5% of registrants were renewed on time for 2019 – an improvement of 0.1% over 2018. Well done! **CDHO**

CROSSWORD

IPAC QUESTIONS

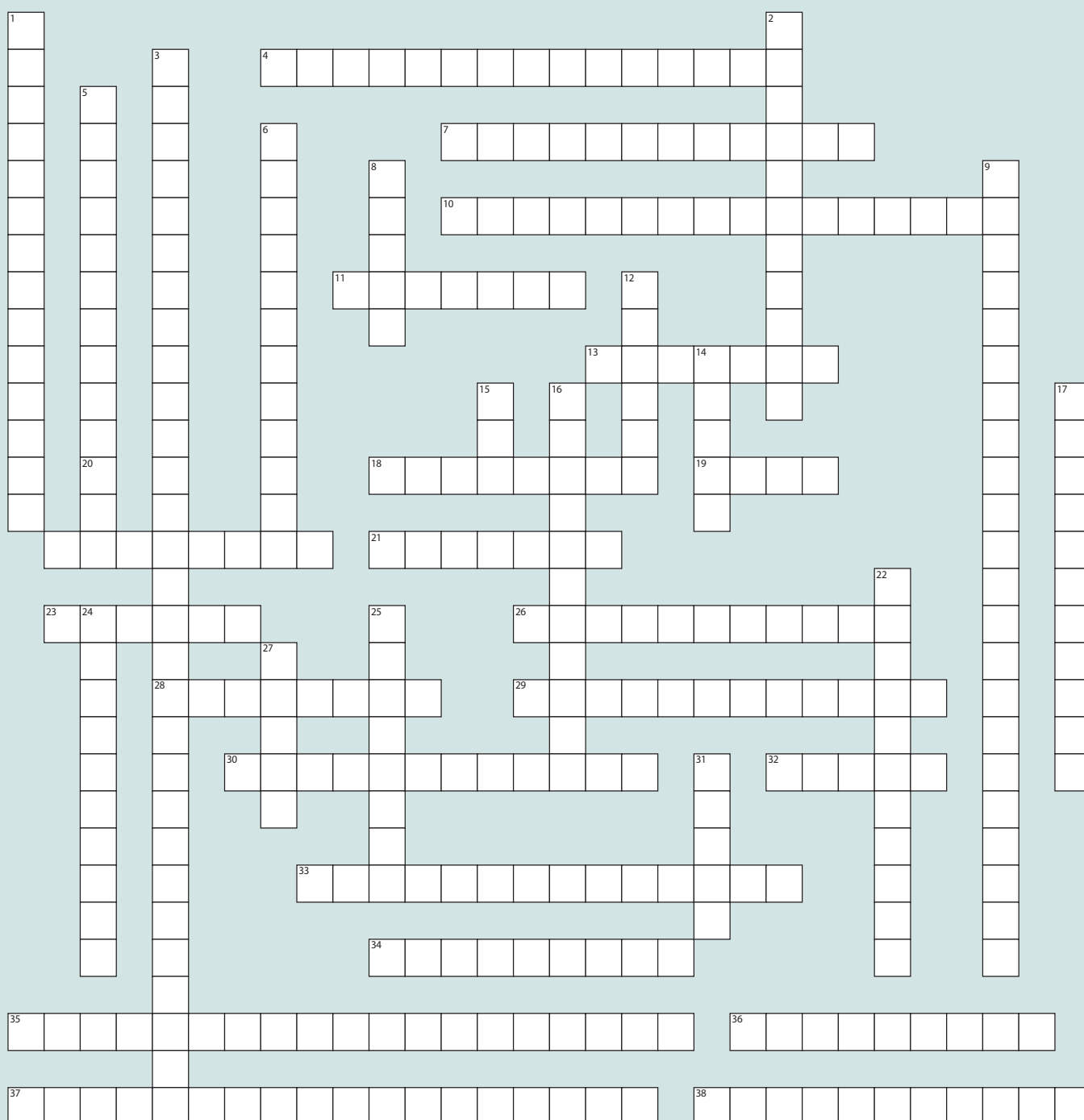
ACROSS

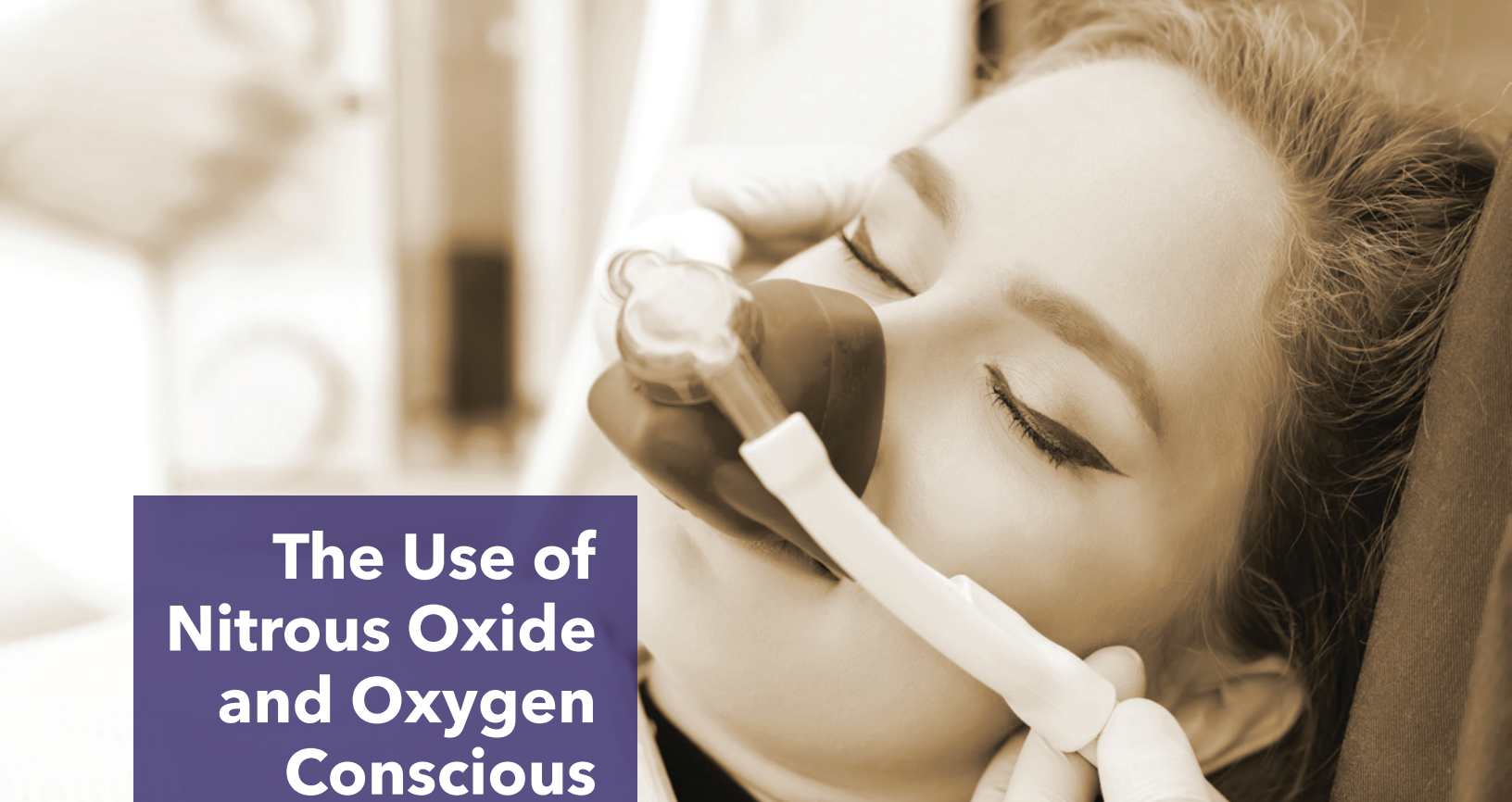
4. Blood-soaked materials are considered _____.
7. The CDHO resource that can help determine the use of chemical indicators.
10. To prevent the drying of organic material when instruments cannot be immediately cleaned after use, they should be sprayed with this.
11. Alcohol-based handrub must contain a minimum of _____ percent of alcohol?
13. This helps instruments maintain sterility until use.
18. The use of nail polish is discouraged and should not be worn for more than _____.
19. The preferred method of hand hygiene when hands are not visibly soiled.
20. All packages must include both external and _____ chemical indicators.
21. BI PCDs must be placed in this area of the sterilizer.
23. Needles should be discarded at point of use inside an appropriate _____ container.
26. The single most important measure in protecting clients and clinicians from the transmission of microorganisms.
28. The length of time sterilization log book and equipment maintenance need to be kept.
29. A contingency plan in the event of a reprocessing failure.
30. If blood-soaked materials are to remain on site for more than four days, they must be stored in a _____.
32. This type of chemical indicator distinguishes between a processed and unprocessed package.
33. This assessment can help determine the PPE required for a procedure.
34. An item that is discarded after each client use is otherwise referred to as _____.
35. There are three main modes of transmission: direct, indirect and _____.
36. Any instruments or sharps that are transported to the reprocessing area must be transported in a _____, puncture-resistant and sealed container.
37. The protocol that outlines how to deal with a sharp injury is known as an _____ protocol.
38. Low-level disinfectant is the minimum level of reprocessing required for a blood pressure cuff because it is considered _____.

DOWN

1. Whenever spatter or spray is anticipated during dental hygiene procedures, the use of a _____ gown is required.
2. If a failed CI is found in multiple packages, or if any physical parameters are not met, the entire load must be _____.
3. The bacteria used in a biological spore test for steam sterilization.
5. The minimum level of reprocessing for critical and semi-critical items.
6. All sterilization equipment must be licensed as a medical device with this federal institution.
8. The number of consecutive biological indicator spore tests required to requalify your sterilizer.
9. _____ for oral health care workers are not considered appropriate eye protection.
12. When donning PPE what is the last item you should put on?
14. Contaminated PPE must never come in contact with _____ surfaces.
15. This soap must never be used to wash your hands.
16. Labels must be placed on this side of a plastic/paper pouch.
17. The removal of gross debris immediately after use at chair side to ensure that organic material will not dry on instruments.
22. Clients who may be suspected of having infections transmitted by respiratory droplets must be _____ until the period of communicability is over.
24. This vaccine may help protect the OHCW from contracting a blood-borne pathogen in the event of a sharp exposure.
25. This should be used on difficult-to-clean, high-touch surfaces/equipment.
27. This type of internal chemical indicator must be used in every package if your sterilizer does not have a printer/USB.
31. Prior to unloading sterilized instruments from the sterilizer chambers, items must be fully _____.

The CDHO has been working very hard to ensure that dental hygienists have the most up-to-date information on Infection Prevention and Control (IPAC). One of our proudest accomplishments last year was completing the IPAC Guidelines that complied with guidance documents from Public Health Ontario (PHO), the Public Health Agency of Canada (PHAC), the Provincial Infectious Disease Advisory Committee (PIDAC) and the Canadian Standards Association (CSA). Dental hygienists can use these guidelines to inform their IPAC practices while ensuring the overall health and safety of the clients they treat. Here's an opportunity to test your IPAC knowledge (all answers can be found in CDHO's Infection Prevention and Control [IPAC] Guidelines and on **page 44 of this issue**).





The Use of Nitrous Oxide and Oxygen Conscious Sedation

BY ROULA ANASTASOPOULOS RDH, BEd

Dental hygienists have been authorized to perform three controlled acts:

1. Scaling teeth and root planing, including curetting surrounding tissue.
2. Orthodontic and restorative procedures.
3. Prescribing, dispensing, compounding or selling a drug designated in the regulations, 1991, c. 22, s. 4; 2009, c. 26, s. 4 (1).

The Regulated Health Professions Act, 1991 (RHPA) defines a controlled act as an activity that can cause harm if performed by an unqualified person. Administering a substance by injection or inhalation is considered a controlled act regardless of the type or amount of gas.

Dental hygienists are **not** authorized to **administer** nitrous oxide and oxygen by inhalation, or **monitor** clients receiving nitrous oxide and oxygen for conscious sedation. Dental hygienists may perform dental hygiene interventions on clients receiving nitrous oxide and oxygen if all of the following conditions are present:

- They obtain any informed consent required before the client is sedated;
- Nitrous oxide and oxygen has been administered and is continuously being monitored by an appropriately

trained dentist who is a member of the Royal College of Dental Surgeons (RCDSO) or an appropriately trained registered nurse or respiratory therapist under the order of an appropriately trained dentist;

- If a registered nurse or respiratory therapist is administering or monitoring the nitrous oxide and oxygen delivery, the appropriately trained dentist must be present in the office suite and immediately available for emergency;
- Clients must be monitored by the appropriate professional mentioned above by direct and continuous clinical observation for level of conscious sedation and assessment of vital signs;
- The healthcare professional that is monitoring the client must be present in the treatment room/operator at all times and the dental hygienist is never left alone with the client while the client is receiving nitrous oxide and oxygen.

All dentists should be aware of these standards and should be adhering to them. The standards do not allow for dental hygienists, whether trained or not, to administer/monitor nitrous oxide and oxygen for the purpose of conscious sedation. Hence, if any of the above criteria is not met, dental hygienists must refuse to provide dental hygiene services to clients who are receiving nitrous oxide and oxygen conscious sedation. **CDHO**

WHY GOOD RECORDS ARE IMPORTANT TO YOUR CLIENTS

BY **MARY GOW** RDH, BHA, MAEd

The CDHO Standards of Practice mandate that dental hygienists follow the Dental Hygiene Process of Care and document it according to the Records Regulation. Documenting the client's care is an integral component of each step of the process of care. Accurate documentation can be seen as an extension of the process of care and is also essential for the provision of safe, ethical and quality care. Thus, the process of care and good recordkeeping go hand in hand. The purpose of this article is to discuss general documentation principles and three reasons why good records are important to your clients.

General documentation principles for good records include maintaining documentation that is: objective, legible, permanent, factual, accurate, concise and comprehensive. As a guide, ask yourself, "Could another dental hygienist easily continue the client's care based on reviewing my documentation?"

1. CONTINUITY OF CARE

Maintaining up-to-date client health records ensures continuity of care. This is vital given that several different providers can deliver care to a single client. The ability to provide seamless care helps ensure the continuum of care among intraprofessional and interprofessional healthcare providers. Meeting this overriding principle of client care can help your clients receive the highest quality of dental hygiene care possible by fostering improved communication and decision-making among providers while ensuring there is minimal interruption and duplication in their care plan. Recording the details of communication with clients and providers, as well as all referrals and reports to and from other providers in the client's chart, can have a profound impact in keeping clients safe.

2. SUPPORT TREATMENT DECISIONS

Good records can positively impact the client's safety. For example, reviewing and updating the information in a client's health chart at every appointment can ensure that dental hygiene treatment will not harm that client and can prevent a medical emergency by identifying medications

or medical conditions that may be impacted by dental hygiene care. Additionally, it can help ensure clients do not forget to tell us pertinent information about any changes in their medical histories because omissions, even something as simple as a change in medication dosage, can lead to adverse outcomes. To help clients make informed treatment decisions that are in their best interest, an assessment (including a periodontal assessment), is performed. The assessment data will help complete the rest of the steps in the dental hygiene process of care. The assessment data provides the evidence to formulate a dental hygiene diagnosis and treatment options. All the details regarding each step of the dental hygiene process are duly recorded in the chart, including the details of the treatment options discussed with the client. Good documentation of these steps is important for clients because, as active participants, they can make an informed choice and provide informed consent or refusal in their oral health care decisions when informed about their oral health status and treatment options—including risks, benefits, and expected treatment outcomes. After obtaining client consent and recording it in the chart, scaling and root planing treatment can be implemented.

3. PROVIDE TRANSPARENCY FOR CLIENTS

During the implementation step, dental hygienists record the time spent on dental hygiene interventions. It is best practice to record the time in minutes, and provide their identity and title at the end of the chart entry. Dental hygienists record all of the details of the treatment provided and recommendations given to clients. This documentation will help clients assess and evaluate their treatment progress and changes in their oral health status at the evaluation step, which can then be used to formulate ongoing treatment plans. By documenting the process of care in this manner, it demonstrates dental hygienists' commitment to providing safe, ethical and quality care. Accurate and comprehensive documentation in the client record is essential for transparency and accountability for services. Clients can rely on the records as one way to substantiate and assess the quality of care they received. Clients may not remember something you did if you did not record it; good records help clients know the salient details of the treatment they received. Ensure clients can understand what is written in all entries as they have the right to access, upon request, their complete file in a timely manner.

CONCLUSION

It is important to provide clients with safe, ethical and quality dental hygiene care and services that will help them achieve optimal oral health outcomes and, by extension, overall health. Ensure what you document in the clients' charts reflects good recordkeeping principles, which are important to your clients, because good records support the safe, ethical and quality care you provide to them during each step of the process of care. **CDHO**

PRESIDENTS

Lynda McKeown (1993)
Evie Jesin (1997)
Wayne Beaten (2000)
Katherine Walker (2001)
Barbara Smith (2003)
Peggy Maggrah (2005)
Cathie Mazal-Kuula (2006)
Linda Jamieson (2009)
Mike Connor (2012)
Jennifer Turner (2015)
Cindy MacKinnon (2017)
Heather Blondin (2017)
Catherine Ranson (2018)

1991

The Regulated Health Professions Act, 1991 (RHPA), passed its third reading in the Ontario legislature.

25 YEARS OF

1993

The Transitional Council established an office at 69 Bloor Street East, hired a Registrar, and developed the core regulations of the College.

1998

The Quality Assurance regulation was passed in November.

1992

The first meeting of the CDHO Transitional Council took place in November.

REGISTRARS

Linda Strevens (1991)
Fran Richardson (1995)
Brad Sinclair (2012)
Lisa Taylor (2015)

2007

The Dental Hygiene Act, 1991 is amended to permit the College to authorize dental hygienists to self-initiate scaling teeth, root planing and curettage of surrounding tissues. Dental hygienists start opening stand-alone and mobile practices.

2008

Dental hygiene programs in Ontario reach an all-time high of 36 (12 community colleges, 24 career colleges).

2011

Ontario curriculum expanded to include National Competencies.

SELF-REGULATION

2013

18 dental hygiene programs remain in Ontario (12 community colleges and 6 career colleges).

2015

Self-Service Portal is available to registrants in October.

2017

In september, the Designated Drug Regulation is passed and authorized dental hygienists can prescribe/dispense chlorhexidine and fluoride.

2019

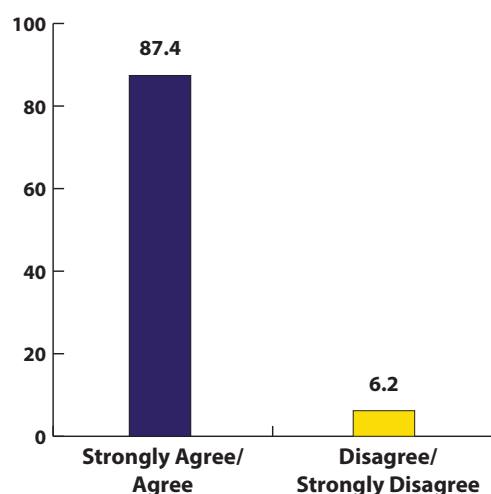
The CDHO moves into a new office space at 175 Bloor Street East in February.

WHAT CLIENTS ARE TELLING US ABOUT THEIR DENTAL HYGIENISTS

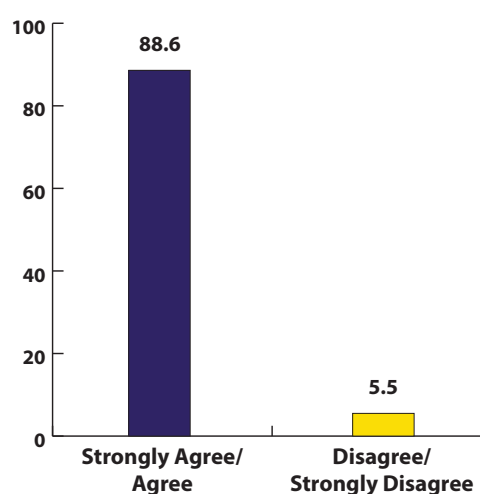
In November 2018, the College surveyed Ontarians to gain some insight into their experiences with dental hygienists. The College worked with a survey company called “Asking Canadians” to determine a statistically relevant sample of Ontarians who had visited a dental hygienist in the past 12 months. The requirements for significance were also established by district and were met. What follows highlights some of the responses from the 3483 respondents.

Overall, dental hygiene clients are satisfied with their interactions with dental hygienists. The majority of respondents received dental hygiene care in a dentist-owned clinic (95.1%). We found that there were no significant differences between clients’ satisfaction levels when comparing those who received services in a dentist-owned practice and those who received services in a dental hygienist-owned clinic or alternative practice setting (mobile, community facility). Likewise, there was no significant difference in satisfaction levels between the eight districts. For that reason we are reporting the following results from the clients who received care in a dentist-owned practice.

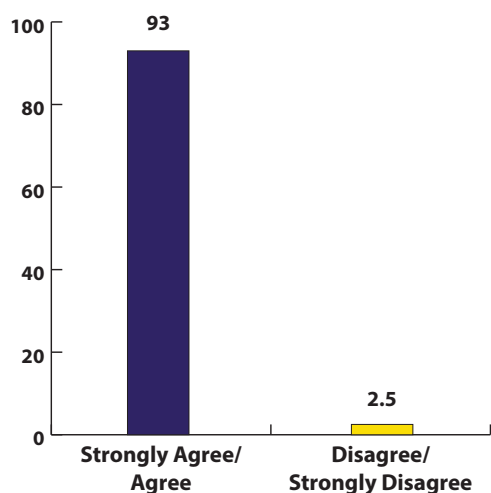
1. Your dental hygienist explained your oral health thoroughly:



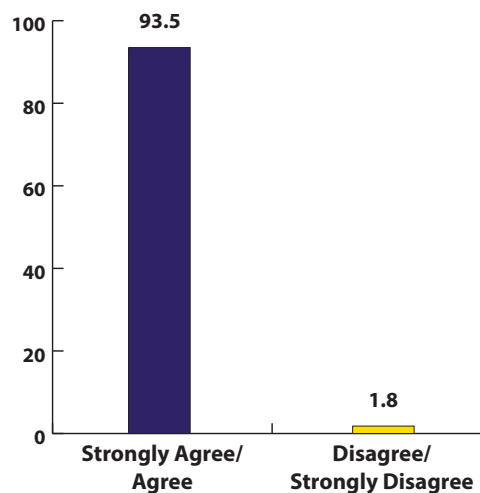
2. Your dental hygienist explained when follow-up care was required:



3. My dental hygienist spends enough time with me:

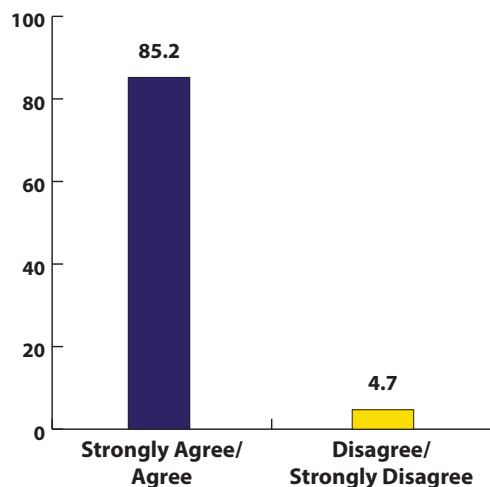


4. My dental hygienist examines me appropriately to assess my oral health:

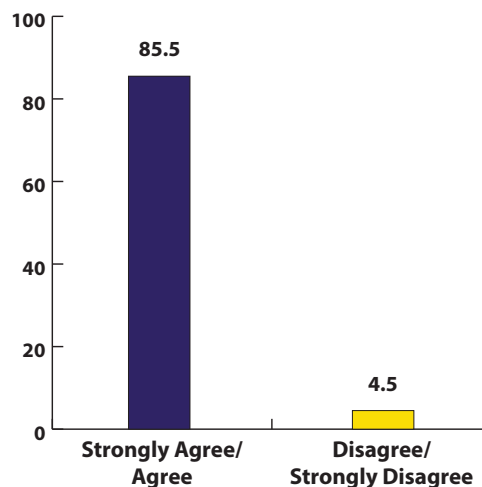




5. My dental hygienist evaluates and discusses the outcomes of my dental hygiene appointments:

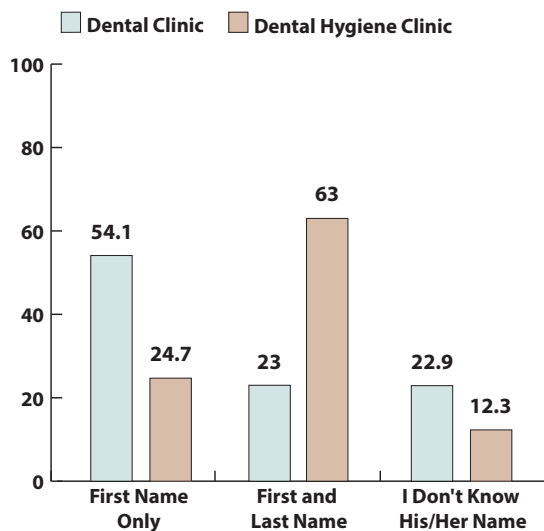


6. My dental hygienist explained all procedures to me:

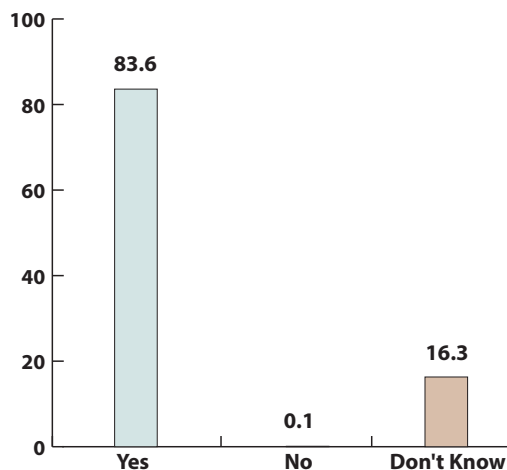


Interestingly, clients were more likely to know the first and last name of their dental hygienist if they saw the dental hygienist in a dental hygienist-owned practice. This is significant because clients should be able to access information about their dental hygienist on the CDHO public register. Knowing a first and last name is critical in knowing that your provider is registered to practise. Dental hygienists in dentist-owned practices should take care to ensure that their clients know their full name as it appears on the CDHO register (**See Chart #7**). Likewise, clients who received care in a dental hygienist-owned practice were more likely to know that their dental hygienist was registered to practise. The College will continue its efforts to educate the public on the significance of ensuring that you are trusting your oral health care to registered professionals. (**See Chart #8**)

7. I know my dental hygienist's:



8. Is your dental hygienist licensed (registered) to practise?



The full survey report will be published on the College's website in the near future and additional highlights from the survey will be discussed in the next issue of *Milestones*. [CDHO](#)

REPORTING REQUIREMENTS

BY EVA ROSENSTOCK BA

MANDATORY REPORTING REQUIREMENTS

Schedule 2 of the Regulated Health Professions Act, 1991 (the Code)

All registered dental hygienists and other regulated health care professionals in Ontario are subject to what are referred to as **Mandatory Reporting Requirements**. A Mandatory Report is a notification that must be sent to the CDHO about a registered dental hygienist or made to the appropriate regulatory College.

The actions triggering the filing of a mandatory report and the requirements of the filing are found at sections 85.1 to 85.5 of the *Code* and include the reporting of sexual abuse, professional misconduct, incompetence (i.e., not having the required knowledge, skills and judgment) or incapacity. In addition, a dental hygienist may be required to report suspected child or elder abuse or neglect and may have a “duty to warn”.

Chapter 2 of the CDHO Registrants’ Handbook describes in detail a registrant’s mandatory reporting requirements and includes a Table of Common Mandatory Reporting Requirements (*see next page*).

SELF-REPORTS TO THE CDHO

Article 14.3 of the CDHO Bylaws sets out information that you must report to the CDHO within 14 days of any change or update, including name changes, address and telephone changes (both personal and business), professional liability insurance, details about any finding by a court against you in respect of a federal, provincial or other offence; conditions, terms, orders, directions or agreements relating to the custody or release of the Registrant in respect of federal, provincial or other offence processes (e.g., bail conditions); and details about any current charges against you, in respect of a federal, provincial or other offence.

REPORTS FROM PUBLIC HEALTH UNITS

Other reports may also be made about dental hygienists by other agencies. For example, if the clinic where you work is reported to Public Health for a possible infection control breach, the respective public health department may contact the CDHO to report the breach. This may lead to an investigation of the dental hygienists who practise at the clinic. You can never ignore your professional obligations even if your employer says it is okay.

WHAT HAPPENS WHEN A REPORT IS MADE?

A Mandatory Report, report of criminal, drug or other charges or findings and reports from another agency is treated like all other matters that come to the attention of the College. Preliminary inquiries may be made, and follow-up in the form of a formal investigation may be required. As with all investigations, you are given the opportunity to answer to all allegations.

Legislation / Legal Authority	What Must Be Reported	Trigger for Report	Authority Report Is Made To
<i>Regulated Health Professions Act, 1991</i>	Sexual relations, touching, behaviour or remarks of a sexual nature between a registered health practitioner and a client where you know the name of the alleged abuser	Reasonable grounds* obtained either: 1. in the course of practising your profession or 2. if you operate a health facility	Registrar of the College to which the alleged abuser belongs
<i>Regulated Health Professions Act, 1991</i>	Professional misconduct, incompetence or incapacity of a registered health practitioner	1. You are terminating employment 2. You are revoking, suspending or imposing restrictions on privileges 3. You are dissolving a partnership or association or 4. You intended to terminate or revoke and the person quits first	Registrar of the College to which the registrant belongs
<i>Child, Youth and Family Services Act, 2017</i>	That a child (under 18) is in need of protection as defined in the <i>Child, Youth and Family Services Act, 2017</i> (e.g., suffering abuse or neglect)	Reasonable grounds* to suspect	Children's Aid Society (report must be personal, cannot delegate)
<i>Long-Term Care Homes Act, 2007</i>	That a nursing home resident has suffered or may suffer harm as a result of unlawful conduct, improper or incompetent treatment or care or neglect	Reasonable grounds* to suspect	Director of Nursing Homes
Case law "duty to warn"	That an identifiable person or group is at substantial risk of serious harm or death from another person	Reasonable grounds*	To an appropriate authority and, possibly, the intended victim
<p>* Reasonable and probable grounds is the legal test describing the kind of information that warrants a formal investigation. The Supreme Court of Canada has described "reasonable and probable grounds" as "the point where credibly-based probability replaces suspicion (<i>Hunter et al. v. Southam Inc.</i> (1984), 11 D.L.R. (4th) 641 (S.C.C.))."</p>			

CONCLUSION

If you have any questions about your obligation to make any kind of report, please seek practice advice. You can reach our practice advisor at 416-961-6234 ext. 238. If you are the subject of a mandatory report you will be contacted by the Professional Conduct team. **CDHO**



**What's
New?**

Health Privacy Breach Reporting

BY **ROULA ANASTASOPOULOS** RDH, BEd

New rules under the *Personal Health Information Protection Act* (PHIPA) require health information custodians to report statistics relating to health privacy breaches annually to the Information and Privacy Commissioner of Ontario (IPC).

WHAT IS A HEALTH INFORMATION CUSTODIAN?

A Health Information Custodian (HIC) is responsible for collecting, using, retaining, disclosing or disposing of personal health information on behalf of clients. A HIC is generally the institution, facility or private practice health practitioner that provides health care to an individual. Dental hygienists, particularly those who own their own practice, would be considered HICs.

WHO IS AN AGENT OF A HEALTH INFORMATION CUSTODIAN?

PHIPA defines an agent as any person who is authorized by a HIC to collect, use, retain, disclose or dispose of personal health information on behalf of the HIC. An agent may include a dental hygienist, or receptionist who works for a HIC and handles personal health information.

CHANGES TO BILL 119

1. The term “use” now means “view” to prevent unauthorized snooping.
2. Fines have doubled for a breach of privacy from \$50,000 to \$100,000 for individuals and from \$250,000 to \$500,000 for organizations or institutions found guilty of committing an offense under PHIPA.
3. Previously, a 6-month time limitation was in place for prosecuting an offence under PHIPA, however, this 6-month limitation period has been removed.
4. According to the Ontario Regulation 329/04 under the *Personal Health Information Protection Act*, section 6.3, the HIC has an obligation to make a mandatory report of any privacy breaches that may have occurred to the Information and Privacy Commissioner of Ontario (IPC) on or before **March 1st of each year starting in 2019**. HIC must report any personal health information that has been stolen, lost, used and/or disclosed without authority to the IPC.

REPORTING A PRIVACY BREACH

For each category, i) stolen, ii) lost, iii) used and/or iv) disclosed without authority, the following information must be reported:

- Total number of incidents
- Of the total in each category, the number of incidents where the occurrence was by:
 - an internal party (such as an employee, affiliated health practitioner or electronic service provider);
 - a stranger;
 - the result of a ransomware attack;
 - the result of another type of cyberattack;
 - an unencrypted portable electronic equipment (such as USB keys or laptops);
 - paper records.
- For any unauthorized disclosures, you must include the method and means of disclosure, for example, misdirected faxes/emails.
- Of the total in each category, the number of incidents where:
 - one individual was affected;
 - 2 to 10 individuals were affected;
 - 11 to 50 individuals were affected;
 - 51 to 100 individuals were affected;
 - over 100 individuals were affected.

NOTE: Do not count each incident more than once. If an incident falls under more than one of the above categories, choose the category that it fits best. For example, if a dental hygienist accessed and disclosed insurance information to the spouse of a client, this incident would fall under unauthorized use or disclosure, but not both.

5. HIC has an obligation to make a mandatory report to relevant regulatory colleges within 30 days of any of the following events:
 - a. an employee is terminated, suspended, or subject to disciplinary action as a result of a privacy breach;
 - b. an employee resigns; HIC has reasonable grounds to believe that the resignation is related to an investigation/action into an alleged privacy breach;
 - c. an agent's affiliations to the HIC are revoked, suspended or restricted as a result of a privacy breach; or
 - d. an agent resigns their responsibilities with the HIC and the HIC has reasonable grounds to believe that it is related to an investigation/action into an alleged privacy breach.

All HICs are legally obligated to make a report if there has been a privacy breach; you do not have to submit a report if you have zero breaches. The deadline to report breaches for 2018 is **Friday, March 1, 2019**.

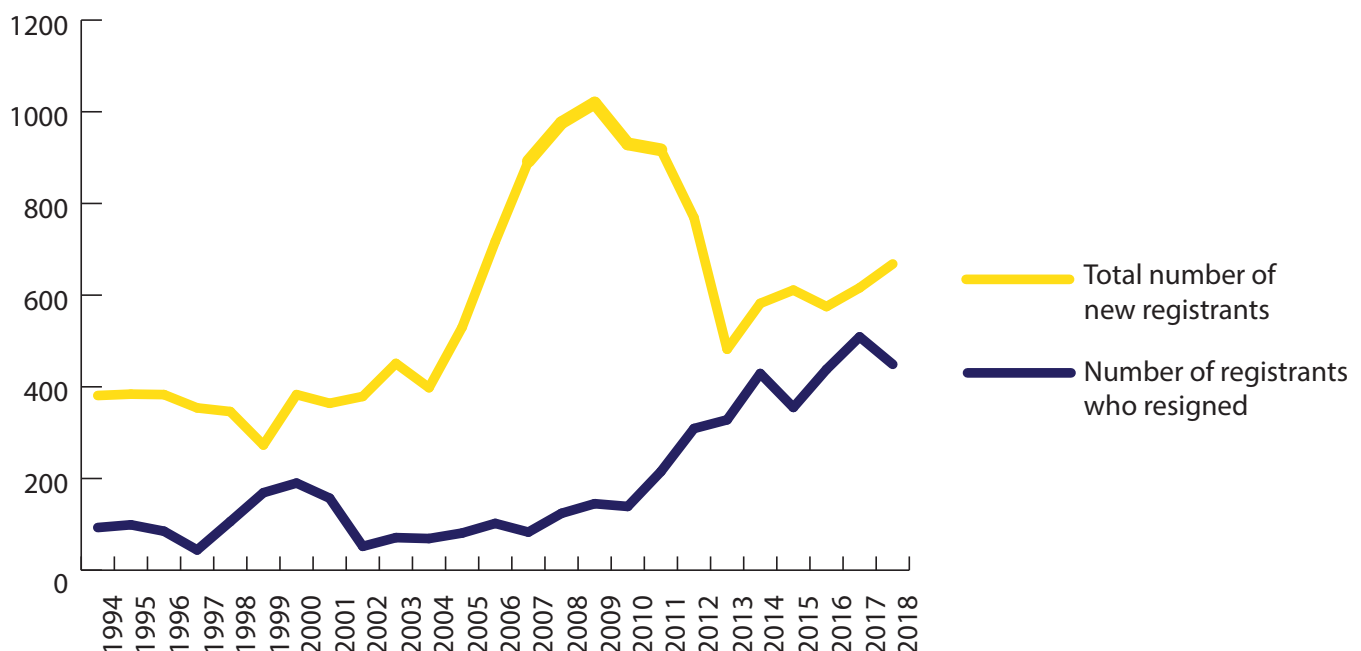
6. HICs are required to notify individuals affected by a privacy breach at the first reasonable opportunity and must include a statement that the individual is entitled to make a complaint to the IPC.
7. HICs are now granted increased authority to set conditions or restrictions over the collection, use, disclosure, retention or disposal of personal health information by its agent, only if:
 - HIC permits it;
 - it is necessary for carrying out the agent's duties;
 - it is not contrary to PHIPA or another law;
 - any restrictions or conditions imposed by the HIC are met; and
 - any additional obligation set out in regulations are met.

8. Bill 119 has introduced a privacy framework relating to the governance, development and maintenance of electronic health records (EHR) but is not yet in force. Once they are proclaimed, they will have significant implications for clients and HICs.

If you have any questions, please email statistics.ipc@ipc.on.ca or call the Commissioner's office at 416-326-3333 or 1-800-387-0073 (toll-free) and ask to speak to an information officer. You may also consult their website, ipc.on.ca

Please note: HICs who are also *Freedom of Information and Protection of Privacy Act* (FIPPA) institutions must submit a health privacy breach statistics report whether or not they have experienced health breaches. Hospitals are designated as institutions under FIPPA. **CDHO**

Number of New Registrants and Registrants who Resigned (1994-2018)



PUBLIC HEALTH CLOSES OFFICES

CDHO TAKES ACTION

Unless you live a life devoid of television, radio, Internet and newspapers, you have heard about the rising concerns regarding infection prevention and control in dental and dental hygiene offices. In 2018, there were a significant number of office closures published in the media, as well as reports and interviews of clients who received letters asking them to be tested for infectious disease. These temporary closures were a result of complaint-based inspections conducted by public health units throughout Ontario.

Rightfully so, dental and dental hygiene regulators were scrutinized for allowing this to happen. The College was caught by surprise to learn that dental hygienists who practised in these offices were using instruments and practising in environments that placed their clients at risk. Keeping up to date with infection prevention and control protocols is a professional responsibility of Ontario dental hygienists.

The College took swift and immediate action to inform, educate and prevent future public risk from the exposure to unsafe infection prevention and control practices.

DENTAL HYGIENISTS REPORTED BY PUBLIC HEALTH

- Follow-up practice inspections
- IPAC courses
- IPAC mentoring

QA PROGRAM

- IPAC workshop for QA assessors
- IPAC checklist for assessors developed
- Specific IPAC questions added to the practice profile report

- Practice reviews for suspected IPAC lapses and breaches
- Identification and training of IPAC mentors

STAFF

- Education and training on handling calls from public
- IPAC courses taken by Practice Advisors
- Review of current IPAC courses for registrants
- Collaboration activities with Public Health and RCDSO
- Drafting of IPAC Guidelines
- Creation of educational materials for dental hygienists and the public
- Creation of social media campaign for dental hygienists and public

OUTREACH

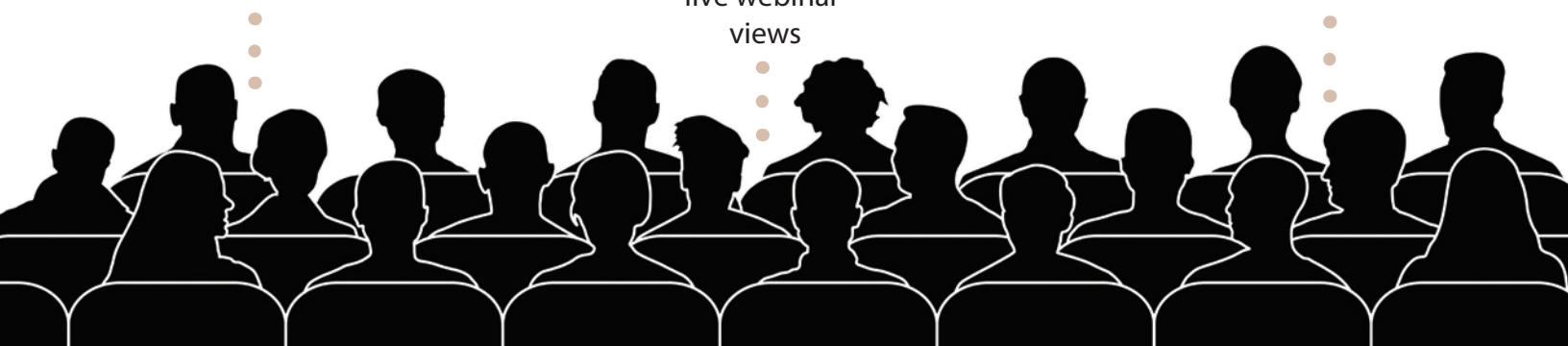
- Registrants
 - Milestones articles
 - IPAC Guidelines published
 - Province-wide IPAC presentations
 - IPAC Webinar Live and recorded
 - Reprocessing chart published
 - IPAC checklist published
 - Social media campaign
- Public
 - Social media campaign to educate
 - Fact sheets and articles on what to look for and what to ask
 - Video "Questions to ask your dental hygienist about infection control"



2,645
registrants
attended live

1,755
live webinar
views

4,451+
views on
YouTube



87% did not know or were unsure if the receptionist requires formal IPAC education.

84% did not know or were unsure that once instruments have been reprocessed, they are considered sterile indefinitely.

72% did not know or were unsure if a reprocessing lapse signifies that the sterilizer did not do its job.

71% did not know or were unsure if instruments needed to be cleansed in an ultrasonic prior to sterilization.

49% did not know or were unsure if a Bowie-Dick test should be used for all sterilizers.

47% did not know or were unsure if an eyewash station needs to be located in the reprocessing area.

37% did not know or were unsure if a sign must be posted in the reception area alerting clients to report recent fever, diarrhea and vomiting.

33% did not know or were unsure if brushes used for scrubbing (cleaning) instruments need to be replaced daily.

TOP 8

IPAC QUESTIONS

THAT GENERATED

CONFUSION



EXPLANATION
CONTINUED ON
NEXT PAGE

EXPLAINED:

TOP EIGHT IPAC QUESTIONS THAT GENERATED CONFUSION AMONG REGISTRANTS THIS PAST YEAR

87% of participants did not know or were unsure if the receptionist requires formal IPAC education.

The amount of IPAC education a receptionist would need depends on the responsibilities he/she has with respect to infection prevention and control. Any staff responsible for cleaning and reprocessing should receive training that is specific to the complexity and volume of reprocessing required. Training includes information on cleaning, disinfection and sterilization, occupational health and safety issues, and infection prevention and control. Formal education should include theory as well as practical applications of infection control in clinical office settings. All staff involved in reprocessing of dental equipment/devices should be familiar with the use and maintenance of all sterilization equipment, sterilization monitoring and their practices audited to verify that standards are met.

Oral health care workers receive education in IPAC in their professional programs. It is their responsibility to ensure that current scientifically accepted infection control practices are in place and followed. In addition to their formal training, oral health care workers, including those who own their own clinic, need to ensure:

- formal IPAC education and training appropriate to their position and responsibilities is provided upon hire, at least annually or more often as needed, and whenever new equipment or processes are introduced;
- those assigned to reprocess dental equipment/devices/instruments receive device-specific reprocessing instructions from the manufacturer and seek clarification or education as required;
- there are regular documented internal audits to assess the competency of staff involved in IPAC procedures;
- IPAC Manuals are reviewed by all staff members and updated at least annually.

More information on **IPAC Continuing Education** can be found on the CDHO website.

84% of participants did not know or were unsure that once instruments have been reprocessed, they are considered sterile indefinitely.

The shelf-life of sterilized instrument packages is event-related rather than time-related. Sterility is impacted by the packaging material, storage and amount of handling. Packaged items that have successfully undergone a validated sterilization process are considered sterile until an event occurs that affects the integrity of the packaging. For example, if the package is dropped, becomes wet or moist or is torn, then it would no longer be considered sterile. It is also important to note that some packaging materials come with an expiry date. Items in these packages should not be used beyond this expiry date even if the contents remain intact. Once the packages are open, the chemical indicators and integrity of the instruments should also be inspected.

72% of participants did not know or were unsure if a reprocessing lapse signifies that the sterilizer did not do its job.

An IPAC lapse is defined as a failure to follow IPAC practices resulting in a risk of transmission of infectious diseases to clients, attendees or staff through exposure to blood, body fluids, secretions, excretions, mucous membranes, non-intact skin, or contaminated equipment and soiled items.

All members of the dental team share the responsibility for ensuring instruments and equipment are reprocessed appropriately. **Reprocessing** involves many steps and includes more than just the sterilization process. Lack of knowledge or failure to follow appropriate policies and procedures in any of the reprocessing steps may result in an IPAC lapse.

More information on common reasons for reprocessing failures that may result in a lapse can be found in ***Milestones 2018, Issue 2***.

71% of participants did not know or were unsure if instruments needed to be cleansed in an ultrasonic prior to sterilization.

Cleaning is the removal of gross debris, organic and inorganic matter including blood and saliva. Manual cleaning (scrubbing with a brush), an ultrasonic cleaner and/or a washer-disinfector are all acceptable methods of cleaning. Instruments must be pre-cleaned of gross debris immediately after use at chair side to ensure that organic material will not dry on them. If cleaning cannot be performed immediately, instruments must be kept moist and placed in a puncture-resistant holding container and soaked with a detergent or an enzymatic cleaner to prevent drying of organic material. Any remaining organic and inorganic matter may prevent effective disinfection and sterilization. All instruments and devices must be cleaned according to manufacturers' direction. This may include disassembly of removable parts and opening of hinges.

49% of registrants did not know or were unsure if a Bowie-Dick test should be used for all sterilizers.

A **Bowie-Dick test** is a Type 2 chemical indicator and is **only** used in **pre-vacuum sterilizers**. This test must be performed in an empty sterilizer at the beginning of each day it is used. The MIFUs of both the sterilizer and PCD will indicate where the test pack should be placed in the sterilizer. It is critical to confirm the type of sterilizer being used as this test is only required for pre-vacuum sterilizers. An air removal/Bowie-Dick PCD test pack can be purchased commercially and is used to assess if air has been properly evacuated and whether any air leaks are present. Once the cycle containing the test pack has passed and results recorded, the test pack can be discarded.

For steam flush pressure pulse (SFPP) or gravity displacement sterilizers, a different type of air-removal efficacy test may be required. Follow the MIFUs for details of any required tests.

47% of participants did not know or were unsure if an eyewash station needs to be located in the reprocessing area.

A plumbed or self-contained eyewash station should be placed within a 10-second walk (16 to 17 meters [55 feet]) of the reprocessing area. The purpose of the eyewash station is to minimize the effects of an accidental exposure to a chemical irritant. The equipment installed should be capable of flushing for a minimum of 15 minutes. When exposed to an unknown irritant, 20 minutes of flushing is recommended. All oral health care workers should be familiar with the first aid requirements for chemicals used in an office in the event of an accidental exposure.

37% of participants did not know or were unsure if a sign must be posted in the reception area alerting clients to report recent fever, diarrhea and vomiting.

All clients must be prescreened for any symptoms of communicable disease or acute respiratory infections such as influenza, fever, cough, vomiting, diarrhea, or cold. If symptoms are present, clients must be rescheduled in order to prevent the spread of microorganisms. An appropriate sign to alert clients to report the above symptoms must be displayed prominently in the reception area.

33% of participants did not know or were unsure if brushes used for scrubbing (cleaning) instruments need to be replaced daily.

The brush used for scrubbing instruments must be inspected frequently and rinsed throughout the day. All brushes must be disposed or sterilized at the end of each day. **CDHO**

DISCIPLINE DECISIONS

To read the full case decisions or for more information on upcoming hearings, please visit our website at www.cdho.org. Discipline hearings are open to the public.

MS. CAMILLE AARONS

On July 27, 2018, a panel of the Discipline Committee of the College of Dental Hygienists of Ontario (the “panel”) held a public hearing to decide whether Ms. Camille Aarons had engaged in professional misconduct.

At the conclusion of the hearing, the panel delivered its finding and penalty order orally and in writing, with written reasons to follow. The panel decided that Ms. Aarons had engaged in professional misconduct, and ordered that Ms. Aarons appear before a panel of the Discipline Committee to be reprimanded, with the fact of the reprimand and a summary of the reprimand to appear on the public register. The Panel also directed the Registrar to suspend Ms. Aarons’ certificate of registration for a period of two (2) months, commencing immediately, and shall continue until Ms. Aarons successfully completes the courses set out below:


- a. Ms. Aarons must, at her own expense, successfully complete (i.e., obtain 100% on all sections), in the opinion of the Registrar, the College’s online Jurisprudence Education Module.
- b. Ms. Aarons must, at her own expense, successfully complete, in the opinion of the Registrar, an ethics course approved by the Inquiries Complaints and Reports Committee.
- c. Ms. Aarons must, within 12 months of the date of the discipline hearing, at her own expense, successfully complete (i.e., pass unconditionally), in the opinion of the Registrar, the Professional/Problem-Based Ethics Program (“ProBE”) offered by the Center for Personalized Education for Physicians.
- d. Ms. Aarons must respond to all College communications within 15 days.

The panel also ordered Ms. Aarons to pay \$2,400 in costs to the College within 24 months of the hearing, on or before August 1, 2020.

MS. ROXANNE LINDSAY

On August 2, 2018, a panel of the Discipline Committee of the College of Dental Hygienists of Ontario (the “panel”) held a public hearing to decide whether Ms. Roxanne Lindsay had engaged in professional misconduct by providing treatment to someone with whom she was in a sexual relationship. The panel reserved their decision and held a hearing on penalty and costs on November 23, 2018.

At the conclusion of the hearing on penalty and costs, the panel delivered its finding and penalty order orally and in writing, with written reasons to follow. The panel decided that Ms. Lindsay had engaged in professional misconduct, and ordered that Ms. Lindsay appear before a panel of the Discipline Committee to be reprimanded, with the fact of the reprimand and a summary of the reprimand to appear on the public register, and the Registrar revoke Ms. Lindsay’s certificate of registration effective immediately.

The panel also ordered Ms. Lindsay to pay \$23,885 in costs to the College within five years of the hearing, on or before December 11, 2023. 



DID YOU KNOW?

Discipline costs are awarded so the College can be partially reimbursed for the costs of the investigation and hearing regarding a complaint or report. Costs awarded are approximately 1/3-2/3 of the actual costs incurred by the College. The remainder of the costs are funded by your registration fees.

NEW REGISTRANTS

OCT. 1, 2018 – FEB. 28, 2019

Aftab, Anjum	019772
Agialoro, Alissia	019774
Akella, Jaya	019804
Alemu, Yabsira	019895
Alimova, Dildora	019784
Ameet, Sangeeta	019827
Amjad, Nida	019824
Antoine, Renee	019874
Aqui, Allison	019807
Arseneau, Joy	019924
Arseneault, Ashley	019752
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Lospe, Hennelle	018919	McKenzie, Sheila	002110	Nargaski, Newsha	019584
Louca, Kelly Christine	009452	McKinlay, Sarah Alexandra	010299	Naseery, Maniza	010896
Loucadellis, Vivien	008917	McLaughlin, Jennifer-Lynne Adele	015510	Natola, Creselle Cassandra	011289
Loughlin, Kristie	018627	McLeod, Victoria	017471	Nauta, Deborah Lynn	003526
Louttit, Sherri Ann	003432	McMackin, Linda K	008274	Naveed, Mohsen	018540
Lovie, Michelle Lisa	009691	McMahon, Julie Eileen	012842	Ngo, Tham	011817
Lunaitis, Elaina Marie	010987	McNamara, Inga V	002887	Nguyen, Theresa	015480
Lupinacci, Margaret Mary	001705	McNaughton, Sarah Eveleen	010962	Niman, Gail Marie	001991
Ly, Diana	012470	Medeiros, Anita	009825	Nishimura, Katherine Ruth	004416
Lykos, Xanthi Cynthia	015574	Medina, Cristina S	008443	Nixon, Debbie Lynn	002299
Ma, Wai Ching	017755	Megarry, Cecilia Teresa	004510	Nolet, Dianna	007927
MacDonald, Sherry Lynn	007250	Melo, Jacqueline Diana	014872	Norman, Donna Lynn	005213
Machej, Selina Youn Joo	005696	Menard, Lynn Nancy	008123	Northcott, Kimberly Lynn	010077
MacKay, Pamela Ann	010106	Mendoza Romero, Andrea Ines	008375	Nouri, Tanya Diana	012433
MacNaughtan, Alison Jaime	011326	Merchant, Carrie Tara Lee	016733	Novak, Laura Alexandra	013330
Maharaj, Sammy Junior	016684	Merkouris, Nektaria	019679	O'Connell Restivo, Tammy Lynn	006487
Maher-Bickle, Paula Lenore	005940	Mestizo Mendoza, Roberto	018032	Odrowski, Paige Kimberly	017955
Mahmud, Julie Magna Car	014493	Metcalfe, Amy Alison	010610	O'Neil, Jennifer Lynn	012587
Mahoney, Kaitlyn Marie	013929	Metohu, Greta	017013	Oppedisano, Valentino	005993
Makaran, Anna	007139	Michel, Jenna Louise	016753	Orchard, Kylie Marie	017812
Makila, Carissa	017678	Michelon, Melissa	015231	Orosz, Kimberley Ann	011413
Makriliass, Mary	004483	Mihalco, Shai	016162	Osborne, Linda Margaret	005202
Malec, Kamila	007937	Milanes, Rowena	013764	Osmanovski, Perian	019456
Malec, Piotr	009188	Milborrow, Darlene	010805	Ouellet, Melissa	019493
Malig, Rita Carol	001712	Milev, Jackie Zaklina	006015	Owaan, Neelam Rani	014457
Malik, Iqra	019736	Miller, Kathy Ann	006088	O'Young, Florence Wei Wan	001154
Malovic, Brooke	017722	Milosevski, Christina	015872	Pacheco, Lauren	018262
Manderstrom, Jordana Jeanne	015119	Miranda Rodriguez, Liene	011899	Paeglis, Diana Ingrida	003844
Mandla, Randeep Kaur	010313	Misner, Stephanie Anne	005356	Pagel, Phillip Ashly	007196
Manolakos, Stephanie	019351	Missere, Amanda Rose	013307	Pagliocca, Theresa Marie	008208
Mantes, Emily Rose	018879	Mitchell, Christa Amanda Janine	013488	Palacio-Regina, Sophia	015567
Manthorne, Jillian Lesley Paige	010271	Molina, Cherlyn	019136	Paolino, Kendall	019218
Marietti, Jasmine Tammy	004030	Montanaro, Antonella	017184	Papadimitriou, Denice Elaine	011329
Markovich, Marissa	019688	Monterroza, Johanna	013204	Papineau, Kariane Francine	016752
Marlow, Makayla	019292	Moonin, Ilana	012745	Paraiso, Ethel Lopez	009854
Marqass, Nataly	016468	Moore, Victoria Marie	015410	Parise, Mirella	008749
Marshall, Laura	018555	Mora Alvarez, Nancy Janeth	012809	Park, Ashley Marie	014802

Parkes, Bethany	009910	Rienguette, Chantal D	009136	Silva, Bianca	019407
Pasternak Szkudlarek, Sierra	019044	Rishea, Esther Latha	013185	Silva, Tania	017148
Pastore, Elissa Melina Liliana	016182	Rizvi, Sana	018170	Silver, Nicole June	012252
Patel, Pritiben	014897	Rojas, Ana Jacqueline	012667	Silvestre, Mary Jean	018965
Patel, Juleen	019649	Rojas Barrios, Luz Angela	009592	Silvestri, Tricia K	007780
Patel, Nipabahan	014952	Rolland, Jessica	018366	Simard, Lois Catherine	012779
Patterson, Andrea Eileen	016498	Rosati, Anthony Elindo	010429	Simone, Bernadette Silvana	008678
Payne, Jennifer Ann Mary	013233	Rosso, Courtney	018794	Singh, Jaspreet Kaur	013500
Penava, Stephanie Alexandra	014414	Rostamifar, Fariba	010948	Singh, Varinder	008588
Penney, Lorraine Christine	011011	Rouleau, Justine	019152	Singh, Dilnit	018157
Pepper, Rebecca Dawn	017107	Rowe, Jennifer Phyllis Connie	015176	Smail, Danielle N	008125
Perdomo, Ana Maria	019731	Rubakha, Kristina	011896	Smith, Shelley Leanne	004450
Pereira, Ana Paula	007326	Ryerse, Alison Diane	010849	Smith, Karen Joan	004792
Perry, Lynn Marie	017801	Ryerson, Ashley Jolene	011874	Smith, Ashley Rose	011816
Philip, Maria Elizabeth	017882	Rygersberg, Tanya	010043	Smith, Carley	018616
Phung, Linda	013268	Sacrey, Amy Darlene	016342	Sneider, Alexis	019179
Pilon, Madelynn	013905	Saffee, Nafeera	019680	Soaca, Anca	013788
Pinder, Jahmeilia	019728	Sahayarajah, Lourdes	018859	Sofrygina, Daria Vladimirovna	014632
Pinelli, Pamela	005941	Saldanha, Katty Carol Batista	012011	Souliere, Julia Annette	010866
Pinkney, Sandra Lynn	015557	Salmeron, Vanessa Carolina	011866	Sousa, Joanne Marie	010333
Pino, Jeritza Tatiana	017326	Saltsman, Kathleen Mary	011963	Sparrow, Taylor	018552
Pinto, Jessica Lyn	015954	Samaroo, Natasha Maria	011771	Spencer, Sarah Louise	008414
Pirie, Simone Alexia	009377	San Agustin, Evelyn Jean	010557	Squillaciotti, Polexane	007071
Pirnak, Carmen Adelle	009309	San Gabriel, Ana Geranee	013883	St. Germain, Jacquelyn Nicole	012333
Pisek, Kaley	018402	Sanghvi, Milap Suryakant	017898	St. Hilaire, Victoria Lynn	006662
Pizzo, Stephanie Marcela	017901	Saradinopoulos, Kelly	005646	St. Jean, Sigrid	005578
Plax, Alla	013472	Saraiya, Chirag	019284	St. Pierre, Rae-Anne	012023
Playfair, Emily Jayne	012904	Sarroca, Gayle Therese	009969	St. Pierre, Holly Marie Grace	015710
Pogue, Kaylyn Erna	016959	Saulnier, Julia	019578	St-Amant, Stacey Lee	010296
Pojkic, Charise Manalo	014094	Sawyer, Tammy	006787	Staron, Heather	019235
Ponce De Leon, Ryan	017179	Sayles, Erin	009042	Starr, Carrie	005846
Pond Leeder, Stacey Marie	006736	Scalamogna, Carmelina	006382	Staszuk, Marta	011659
Posner, Sarah (Suri)	012976	Scammell, Jennifer Anne	007700	Stavrianos, Evita	013907
Power, Michelle Catherine	007405	Scarr, Ashley	018329	Steen, Stephanie Michelle	008407
Predota, Halina	014759	Scheid, Louise Mary	005669	Stirpe, Caitlin	017496
Provenzano, Alessia	017195	Schiller, Melissa	015869	Stoangi, Alysha Alexandra	009900
Prozzo, Josie	002164	Schiller, Sharon Ann	002665	Strachan, Shannon Lee	007507
Pulla, Melissa	017340	Schmidt, Kristina Emily	012372	Stuckless, Sheena	018927
Puri, Sangita	008141	Schrader, Krista Leigh	014817	Subaskaran, Geerthana	014102
Pye, Antonia	019676	Sciacchitano, Vita Maria	003846	Sue, Susie	005582
Quach, Ai-Van Nhat	017549	Scott, Rebecca Faye	016802	Suhopoljac, Dzana	016431
Quilates, Elysa	019530	Sea, Josephine	012634	Syed, Tayyaba	019689
Racine, Marie-Claude Chantal	016175	Secord, Sandra Leigh	005021	Sylvestre, Cindy Lee	001820
Rahman, Shadia	015897	Semenyna, Antonina Anatol	011166	Szatko, Jennifer Krystyna	015528
Raidl, Jacquie E	005112	Seo, Boungh Hyoun	019635	Szeto, Karine Kam	008641
Rasho, Lena	011427	Serio, Melissa	018996	Szmiett, Jeanette Elizabeth	011208
Raval, Yogin	019034	Sestanovic, Sandra Ann	007119	Ta, Ngoc Tram	019247
Reed, Natasha Jean	017210	Sferrazza, Dianna	008762	Tabar, Christine	015424
Rehe, Jessica Marie	017129	Shah, Fairy Atulbhai	018168	Tahriri, Bitia	007918
Rei, Margaret	010486	Shamiani, Nazanin	016327	Tan-Raymond, Jessica	007869
Reid, Karrie	009222	Shanmuganathan, Madhumita	019548	Tate, Natalie	006016
Renaud, Brittany Lynn	017144	Sharp, Michelle	018111	Tatebe-McKee, Patricia Mary Kimiko	013729
Reynolds, Elyse	012550	Shen, Kristen	018864	Terpstra, Brittany Catharina	013214
Ricafort, Dina Liza	013489	Sherman, Lenore Aileen	002740	Thomas, Anastasia	019697
Richards, Jessica	019303	Shuker, Courtney Marie	017579	Thompson, Mariah	018266
Richards, Karen	007102	Siddiqi, Sonia	019008	Tissot, Kimberly Joan	017146
Richert, Mary Kathleen	002766	Siegfried, Joseph	012240	Todd, Sheila Elizabeth	006103

Todd, Rebecca	019329	Wild, Alanah	019109	Claeys, Hannah	018980
Tolchinsky, Inna	007997	Wile, Tracy Lynn	005288	Cleroux, Marie Lise	018863
Tomash, Bianca	018337	Williams, April Dawn Gwen	013726	Copeland, Jaclyn Marie	010109
Tomlinson, Chyenne Josephine	016072	Williams-Webster, Rochelle Sana-Kai	016161	Corner, Kathryn	011260
Topping, Melissa Denise	015933	Wilson, Jenna Lynn	010362	Cox, Lisa Simone	010843
Tran, Trang	009372	Wilson, Rachel	015081	Crozier, Lisa Jane	004219
Trepanier, April Jeanne	011313	Winter, McKenzie	018990	Curovic, Ana	010952
Triance, Lisa Marie	005421	Wintle, Allison S	007924	Dayton, Sara Jean	014266
Truong, Thuy Linh	013014	Wise, Staci Lynn	017848	Devcich, Michelle	017780
Tu, Mai	010445	Wolfe, Jamie	019238	Dingelhoff, Iris Victoria	005199
Tuinman, Bernadette	012696	Wong, Darlene	007351	Do, Dieu Thi	017721
Tumulak, Cheryl Arosoy	011893	Wong, Clement	009737	Dods, Susan	019858
Turcotte, Lisa Reparata	005532	Wong Devine, Marcie Lai Yi	007825	Duchart, Michelle Lynn	015783
Turgeon, Josee	008175	Wood, Melissa Elizabeth	009026	Duong, Salina	017849
Turrini, Sonia	010918	Woods, Krystine	006186	Elliott, Larissa Mary	017989
Tuttolomondo, Meaghan Hazel	013909	Wuertz, Jennifer Kaitlin	015096	Ellis, Melissa Marie	015738
Tutus, Tina	014987	Yakubov, Tatyana	009184	Fisher, Krystal	014045
Umali-Lee, Sue Ellen	009573	Yep, Jillian Kristine	015154	Fuerte, Arlet Minerales	017617
Uppal, Jasmine	011637	Yoo, Ae Hyon	017425	Gallucci, Victoria	018346
Vail, Ashley	018269	Yuan, Hui Qian	012330	Gill, Jasprit Kaur	017765
Valente, Laura	010368	Yue, Zi Xin	018958	Gill, Navjeet	014890
Valentino, Margherita	005720	Zarola, Judith	007553	Gillis, Brenda	006710
Van Heeren, Marloes	016858	Zetchus, Kristina Ellen	013042	Gottschall, Elisabeth Lilli	007367
Van Veghel, Shella	010848	Zettler, Jennifer Anne	011367	Grecco, Adrienne	016179
Van Velzer, Kristin Elaine	007099	Zhang, Yan Fang	018671	Gurnett, Melanie Ann	007583
Vandervelden, Michele M	006803	Zielinski, Arleta	011974	Hachem, Rayann	018530
Vandonk, Sarah	015061	Zold-Sawision, Susan Ildiko	003077	Haiduk, Natallia	015526
Varghese, Binzy Roshin	015648	Zubiashvili, Leila	015086	Hamza, Hana	015820
Vasko, Dana Michelle	005306	Zuschlag, Amanda Elizabeth	016354	Hanna, Reta	017551
Velandia, Astrid	008681			Hartin, Ashley Tina	017796
Velocci, Karen Margaret	004862			Hartwick, Christina Marie	006709
Vergeer, Jessica Nicole	013658			Hill, Tracy Lynn	007867
Verma, Mala Rani	010738			Hilts, Jenna Ashley	017212
Viana, Maureen Andrea	010312			Hogarth-Mclean, Jordan	018565
Villaflor, Yvette Uchida	016303			Insigne, Maureen Velasco	016202
Vinokurov, Yaroslavna	006906	Allen, Shannon	012892	Jeong, Sohyun	013293
Voytek, Larissa	008809	Amiri, Manija	017953	Kaura, Kamini	015996
Vreugdenhil, Tracy Marie	010786	Apothecary, Kristen Marie	012202	Klemmer, Jamie Diana	017651
Vu, Thuy Thi Thanh	013545	Archibald, Tisha Ella Judith	006946	Kostova, Stefka Slavchev	013973
Vu, Helen Thuy-Duong	017820	Balasuntharam, Sayanthika	015357	Kuzmanov, Samantha	017032
Wagner, Jennifer Anne	006797	Ballantyne, Amanda Lynne	007269	Le, Thuy	015450
Wakeford, Catherine Ann	003264	Barker, Shannon	008006	Le, Tra	018274
Walfall, Marllys	008788	Barnswell, Keisha Cree	016939	LeBlanc, Shari Anne	006342
Walker, Carol Elizabeth	007551	Beck, Kellie Ann	017542	Lee, In Se	017110
Walmsley, Evelyn Louise	010346	Bennett, April Marie	011192	Lewis, Summer Lynn	015953
Wan, Wing Leung	015203	Boyd, Elise Noel	016908	Liu, Fang	014683
Wang, Yujin	019833	Bridger, Jenni Mae	010297	Liu, Joyce	015163
Watson, Darlene S	002431	Brioux, Erin Elizabeth	010914	Lue-Kim, Heather Lynn	003000
Weber, Jessica	015671	Brown, Amanda Elizabeth	017084	Mabee-Smelt, Samantha	018288
Webster, Jaclyn Cheryl	013982	Buitenwerf, Alana Brooke	015882	Mansahia, Jasmine	016518
Wells, Donna Suzanne	013071	Buscemi, Giuseppina	017558	Margerison, Lisa	018646
Wheeler, Courtney Levina Faith	012750	Campbell, Lauren	017063	Mazariegos-Mayen, Mildred Eunice	017715
White, Bonnie Jeanne	003923	Casteels, Denise Margaret	013072	Mazzocato, Lisa Anne	012639
White, Michele L	008270	Castelblanco, Vivian Andrea	008373	McChesney, Alicia	018405
White, Nicole Leslie	008818	Catalfo, Liliana	003346	McDougall, Malorie Taylor	017720
White, Ashley Lynn	013122	Chin, Katherine	018544	McGill, Leslie Jean	004819
Wice, Serena	012207	Christian, Janice	008950	Mehra, Babita	014388

AUTHORIZED FOR SELF-INITIATION

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Milligan, Morgan	018737	Zhong, Haiyan	011156	Belair, Julie S	008278
Moelich, Sandra	014589	Zivanovich, Yelena Kristina	015807	Belanger, Carole	002096
Moorhead, Kathleen Ann	007397	Zuber, Angela	008794	Bell, Sandra	000556
Najafzadeh-Gourabi, Lida	019125	REINSTATED			017987
Nandu, Laksmidevi	018945	OCT. 1, 2018 – FEB. 28, 2019			017928
Narine, Christina	015675			Benson, Darlene Margaret	008834
Nigma, Hanan	017336			Berisha, Esmere	013525
Nugent, Brianna	018613	McManus, Kristin	014862	Bertrand, Lynn	001328
Osmond-Ward, Falisha Lynn	017753	Chaput, Jessica	016256	Besic, Zerina	019834
Palermo-Leitch, Rosemary	017458	Garrod, Sarah	012063	Besser, Noreen	000717
Penney, Jenna-Lee Ruby	012785	Hanchard, Mary	014418	Betsis, Diana	010546
Petrina, Gabrijela	018431	Hauber, Gillian	008219	Bhatt, Varsha	003886
Prasad, Angilini Devika	016581	Homem, Sandra	008726	Blain, Annie Christine	017177
Provenzano, Mirella	003743	McMillan, Amy	012907	Blundon, Arlene Marie	009565
Raghaviah, Miriam Leena	016897	Meyer, Lydia	004873	Boileau, Deborah Catherine	007710
Rei, Margareth	010486	Nelson, Meldesia	018104	Boisclair-Lafontaine, Angélique	019083
Reynolds, Alicia	009268	Pauls, Natalie	010255	Boland, Jennifer Leigh Dana	013002
Reynolds, Elyse	012550	Power, Jessica	018775	Bombini, Jessica Patricia	008251
Robson, Leslie Irene	009873	Rygielski, Kate	012131	Bordeleau, Sylvie Renee	003366
Romain, Ashley Dale	015033	Smith, Heather	012364	Bourdeau, Lorraine	001002
Rugi, Rajlaxmi Rajeev	016666	Vokrri, Suzana	012852	Boutillier, Heather Eileen	016821
Sager, Jennifer Elaine	012526	Watt, Danielle	017017	Brady, Emerald G	011561
Santilli, Erin Jennifer	006924	Wilson, Ashleigh	017343	Brooks, Claire Agnes Houston	017938
Santos, Maridel Claudio	017945	RESIGNATIONS			003247
Sanyang, Mariama	016058	OCT. 1, 2018 – FEB. 28, 2019			009202
Saraiya, Chirag	019284			Burton, Nancy Lee	001977
Sbaraglia-Lombardi, Amanda	006606	Abel, Francine	009971	Bywater, Melanie Gay	002852
Schneider, Brenda Ann	004839	Adlington, Jo Anne	004966	Cabral, Michelle	018831
Sidhu, Simranpreet	015658	Agur, Tiina May	001672	Canfield, Kerry Joel	010019
Sihati, Valbona	013495	Ahmed, Laila	019224	Carmichael, Cindy Lea	002569
Singh, Navdeep	011841	Albanese, Anna	004955	Caruana, Leanna Nicol	013868
Sozio, Paula	016648	AL-Shaikhli, Suad	018103	Castejon, Rucciana	019614
Speight, Jacqueline	008607	Ambeault, Celia Beaumont	011666	Cavaljui, Elena	015618
Stefanski, Jessica	010789	Ambrose, Linda	001439	Cavanagh, Sharon Barnard	003226
Suarez, Gissell Lucy	017683	Anstee, Elysia Lyn Jean	016106	Chan, Janice Tsui Jing	014677
Swinford, Kristy Dawn	016940	Antonio, Janice	000570	Chang, Anthea Michiko Alicia	015470
Swinton, Crystal Ann	010157	Aquino, Daniele	016026	Charbonneau-Kane, Jennifer Lynn	006288
Tano, Diana	013227	Armstrong, Lauren Margaret Ann	012206	Chowhan, Corey	018312
Tingey, Bailey Logan	018051	Armstrong, Margaret E	003723	Ciallella, Nina	003020
Vandergaast, Nadine Adrienne	016895	Armstrong, Susan	003731	Clarke, Carol Vera	003145
Vanderheyden, Kateri	017698	Aubertin, Jayanne Elizabeth	011334	Cloer, Shannon Marie	012880
Vandonk, Sarah	015061	Bacchus, Aaron Taric	015846	Clunie, Margaret Anne	006146
Velandia, Astrid	008681	Bagnarol, Diane	010398	Cohen, Debra	006482
Vitantonio, Antonietta	004834	Bahnean, Alina Carmen	009598	Coleman, Carole Marie	002324
Vos, Michelle Elizabeth	017056	Balazic, Sonia	004790	Coleman, Rebecca	014695
Wagner, Caleigh Beth	011210	Ball, Joanne Patricia	003862	Corby, Louise Camille	006859
Walker, Alana Marie	004828	Baruna, Vera	013491	Cousens, Brenda Lynn	002201
Warner, Brigitte Precious	012635	Basque, Karine Alexandra Marie	013285	Cox, Judith Ann	001131
Watters, Marlana	019885	Bastikar, Tara Arvinda	014798	Crichlow, Margo	004273
Weber, Andrea Pauline	011917	Baxter, Lucy	005886	Crichton, Shannon	014846
Weigel, Bryony Joy	008910	Beaudoin, Ashley Ann	015637	Cunnison, Kathryn	002120
Weir, Danielle Jane McKenzie	017694	Beaudry, Janice	008706	Curley, Coraly	015230
Wente, Melanie Andrea	017470	Becz-Theberge, Susan	001735	Currie, Ruth Edith	001442
Winder, Janet Elizabeth	003469	Beiler, Erin Brooke	015811	Cutruzzola, Carolina	006610
Yang, Xiaowei	019368	Bel, Susan Frances	001859	Da Silva, Roxanne Melissa	016702
Yew, Paige Sun Mi	017841			Dai, Jun	016774
Zeitoun, Rose	009366			Dair, Karen	000676

Danielak, Christine	002019	Godfrey, Shannon	016885	Kodis, Margery Maureen	008644
Davidson, Tara	010745	Gomez, Sarah Anne	010155	Krukkert, Chantel Nicole	015932
Davy, Janice	002906	Goncharova, Tatyana	012332	Lacroix, Lisette	001402
Day, Ellen Alexandra	017089	Gorenc, Diane	005371	Ladouceur, Chantal Suzanne	006022
De Naeyer, Teresa Tina	010099	Goudreau, Robyn Lee	014727	Lafontaine, Tina Sherry	013560
Dean, Chantalle Nicolle	013696	Grant, Ashley	009556	Lahoda, Karen Julia	008490
Del Guidice, Lia Linda	017369	Grant, Patricia	001507	Landriault, Marc-Antoine	017073
Del Priore, Alexandra Marie	012864	Greene, Joy Yvonne	003060	Landry, Kerri Lynn	005779
Dela Cruz, Jereme Jane Mendoza	017245	Guindon, Micheline	004115	Lapierre, Julie	019099
Denessidis, Elenie	015328	Gunn, Cindy Louise	001881	Lau, Brenda Tim Lin	005057
Derham, Patricia	003676	Gunsinger, Tess Margaret	017687	Lavallee-Stoddart, Marianne M	002136
Dias, Sharon Valentina	016812	Gupta, Anchal	017064	Le, Huy	018981
Diel, Cindy	014389	Gustafson, Dawn	001862	Leblanc Major, Roxanne	007672
Dolan, Helen Louise	000781	Hajdarevic, Nizama	018306	LeBlanc, Carol Anne	002860
Donaldson, Beverly	000638	Halde, Marie-Claude	018575	Ledesma, Jasmine	015665
Dorego, Amanda Victoria	009893	Hamer, Jessica Tammy	013601	Lee-Jurewicz, Stephanie	018469
Doucette, Theresa Helen	001116	Hamilton, A Louise	009169	Lemesurier, Jacqueline Paige	010729
Dousett, Heather Mae	011576	Hare, Susan Elizabeth	002436	Levine, Mindy Michelle	002777
Dowd, Brenda Lynn	002046	Hastie, Kimberley	008049	Levy, Brieann Joy	015483
Downman, Caroline Tracy	009962	Hastings, Marilyn	000521	Li, Furong	010811
Doyle, Jennifer	000731	Hatheway, Tracy	009208	Liddar, Manpreet	014245
Drapeau, Sophie Lumina	017576	Hayes Stavreva, Lindsay Anne	014297	Lindmayer Hall, Kathy Julia	004362
Drummond, Ashley Ann	016186	Hebb, Alyssa Diane Michele	018016	Lindsay, Lisa Chiye	003476
D'Souza, Prema Susan	010670	Heels, Patricia Andrea	002400	Lithwick, Esther Sandra	004434
Dufresne, Debbie J	001501	Higgin, Kathleen Norma	001056	Litrenta, Krista Leah	002986
Duguay, Anne M	002652	Higgins, Belinda A	004057	Loshkarev, Berenika	016362
Duval, Andree Claudette	002561	Hindle, Shelley Lenore	009150	MacDougall, Mark Allen	017028
Edmunds, Leslie J	005307	Holmes, Farran Leith	017030	Machado, Jennifer Anne Marques	013760
Elliott, Marion Kathleen	000896	Haupt, Lisa Marie	007622	MacIntosh, Lynn Marie	002601
El-Sabbagh, Gabrielle Marie	016440	Howarth, Katie Shelia Louise	009263	MacKinnon, Laura	013774
Engel-Slipacoff, Ricci	004826	Huddleston, Amanda Catherine	011612	Macklin, Arna Bernice	017916
Ervin, Ciara	018620	Hunter, Gerda	001191	Macoretta, Sandra	003236
Eybel, Patricia Lynn	003604	Huot-Penrose, Johanne	001948	MacPhee, Melissa Janet	004951
Ferguson, Alexandra	018376	Ierullo, Erika Cassandra	016331	Mai, Elizabeth Uyen Vyeniece	014118
Fernandez, Christina Sousa	010651	Ierullo, Stacey Ann	002973	Mair, Laura	002292
Fischer, Alexandra	019625	Jamieson, Linda	001013	Maloney, Wendy	001331
Flora, Jai Kaur	014492	Jardine, Janis Marilyn	000496	Mammo, Nenweh Shmouil	014896
Fong, Nancy Siulei	013496	Jarvis, Jill	001882	Mansoor, Iram	011756
Forbes, Lisa	006360	Jarvis, Joanne Vivian	004809	Margolian, Alyssa	018468
Fox, Anne	000865	Jeaurond, Brigitte L	004610	Marquis, Cindy Louise	001415
Fox, Joan Anne	003282	Ji, Suzanne	018328	Marsh, Helen	001481
Fox, Peggy Laureen	000871	Johnsen, Eric	004331	Martin Castron, Janice Elaine	002752
Francoeur, Natasha	019353	Jones, Amber	019248	Mazal-Kuula, Catherine	003194
Fraser, Heather Ann	010014	Joseph, Allison	008739	McAlister, Debra Lee	002070
Fraser, Janet Margaret	004234	Jreige, Fadia	006619	McBride, Yvonne	006420
Freeborn-Berube, Cynthia E	002920	Judd, Cindy Ann	008157	McCutchen, Chrystal Anne Elaine	014967
Frobel, Christine Rose	013582	Julien, Hayley	018314	McDonald-Wright, Ann	000532
Frost, Alexandria	018247	Jung, Nancy	001717	McDow, Ann Ingrid	002692
Fullerton, Sandra	005282	Kartakis, Joanne	006134	McFadden, Brenna	016131
Gade, Michele	004198	Katsman, Elina	003001	McGrath, Sandra Barbara	003284
Gagnon, Brianna	010658	Kazbar, Hala	017316	McIntyre, Lisa	008151
Garcia, Renee Ann Alomia	016397	Keating, Janet	009768	McKune, Janet	001271
Geisberger, Deborah Lynne	002064	Keller, Michelle Mary	002272	McLeod, Stephanie Lynn	012632
George, Kelly Katherine	011103	Kell-Kotwa, Brenda J	002068	McNally, Sarah Anne-Marie	015982
George, Sarah	018934	Kelly, Jill Suzanne	006971	McPherson, Stacy Ann	013966
Ghidoni, Natasha	009384	Kelly, Lauren Michelle	010943	Metcalfe, Jacqueline Nicole	017365
Giang, Bang	018319	Kerr, Cynthia	001952	Miller, Jori	003507
Gilligan, Karen Joan	003088	Kicic, Biserka	012481	Mostyn, Elvira	010756

Mouissie, Megan Dawn	010689	Rees, Meagan	016366	Tompkins, Joan Irene	001456
Mousseau, Patricia M	000562	Reid, Alexandra	018741	Tongohan, Aulyn	014980
Muan, Janah	011748	Renaud, Josee	005417	Tsung, Monika Yee-Ling	013592
Mundi, Harpreet Kaur	009716	Rennick, Kerin Ann	001397	Tucciarocco, Sabrina	012695
Munshaw, Nora	001257	Rennie, Carolyn J	001280	Tuff, Katherine	018321
Murakhovska, Alla	012637	Richards-Young, Lori Ann	014963	Turner, Alana Esther	008949
Murphy-Robinson, Katherine Ann	006786	Rix, Jessica	019194	Turney, Wendy	003254
Murray, Tanya Marie	011894	Roane, Brittany Marie	014244	Ubiparipovic, Danka	017244
Murzello, Valerie	009005	Roberts, Beth	001416	Utronki, Kerri-Ann Marie	005452
Myles, Amy Ann	001751	Robertson, Stacy Lois	010526	Vachon, Ronni Kim	013341
Nadalin, Jenni Elizabeth	014672	Robillard, Katherine Rita	008598	Van Haverbeke, Amy Beth	007206
Natalizio, Susan Diana	010204	Rogalinski, Charlene Valerie	016485	VanAmburg, Susan Lori	007732
Needham, Lisa Renee	003752	Roldan, Ana Teresa	009735	Vanduzen, Amanda Marie	011039
Nefulda, Joyce Christine	013920	Rooney, Maryanne	004182	VanOrder, Megan Elizabeth	009942
Neudorf, Lois	014656	Rotband, Leonardo	016886	Venema, Laura	005249
Nieman, Sophie	014041	Rowbottom, Karen Lynn	002625	Verastegui, Selenne Abigail	015155
Noronha, Vinodhini Esther C	008012	Rowbottom, Stephanie	019397	Vidak, Megan	019641
Nugent, Jennifer Ann	010922	Ryczko, Jessica Carin	011778	Visanji, Ziana	018902
Oad, Karen Susan	001550	Sabic, Dajana	019439	Vitorino, Melanie Faria	013466
Oda, Reiko Jean	001629	Sacilotto, Paula Josephine	003308	Walker, Erin Lea	001580
Ogglesby, Dana	005147	Saczkowski, Kathryn Ann	000311	Wallace, Lisa Michelle	012087
Orschel, Nancy Lynne	001006	Sadhwani, Kunal	019019	Watt, Lynne Ann	008242
Osborne, Anita L	002859	Sager, Susan Ann	001562	Waxman, Jodie Rebecca	007801
Othmer, Marlene	004861	Santos, Erin Margaret	008932	Way, Janice Elaine	001685
Packer, Karen Anne	002055	Sargeant, Wendy	004366	Welzel, Bertha Elizabeth	002229
Page, Gwendolyn	002365	Seed, Ashley-Erin	016910	West, Kim Wendy	001052
Palango-Recchia, Beverley Ann	001075	Seegmiller, Brenda	001571	Williams, Janice Mae	001182
Papadimitriou, Alexis	019182	Sexsmith, Kimberley Ann	005074	Wilson, Rachel	015081
Parlett, Kathryn Lynne	000973	Shah, Sweetu Arvind	016559	Wolf, Anne Elizabeth	004170
Patel, Priyanka Prakashkumar	017150	Shams, Simin	018467	Wolf, Kaitlyn	018367
Patterson, Suzanne	006816	Shank, Brittany Noella Marie	017606	Woodhouse, Laura	002059
Pecor, Caitlin Michelle	017514	Shank, Stacey Patricia	015906	Wysochanskyj, Natalie Olena	010703
Pellizzari, Cynthia Marie	003096	Skinner, Kendra	018577	Yacknowiec, Denise Mary	001174
Pelot Quesnel, Jasmine	014416	Slessor, Jody Robin	012003	Yacuk, Emily Anne	014257
Penney, Terry	009232	Smit, Janet Faye	002336	Yoo, Seung Chul	017932
Peres, Teresa Maria	013388	Smith, Rona Lynn	004865	Yotis, Dianne	002982
Pham, Phuc My	017438	Snelgrove, Eileen	000786	Yungblut, Jean Ellen	001072
Phan, Anh-Lan	011550	Spark, Connie	001012	Zaharova, Tatjana	014527
Philp, Lisa Dale	004305	Spier, Victoria Ann	002741	Zambito, Susan Crocetta	008268
Phippen, Ann-Marie Elizabeth	009442	St. Hilaire, Kelsey	014169	Zanatta, Lori	003870
Pilote, Carolynne Michelle	017804	St. Pierre, Michel Joseph	003686		
Pippo, Gaile Patricia	003441	Stevenson, Laurie A	003237		
Plante Faucher, Brigitte Irene	007336	Stewart, Barbara June	009054		
Plante, Jayne Anne	003767	Stokes, Laura Ann	012568		
Plukasz, Helene	001096	Strite, Nancy Jean B	001186		
Poirier, Marie France	006183	Strosberg, Stephanie Lynn	009331		
Portillo Palomino, Janet	018334	Sugden, Joanne M	008271		
Potter, Jacqueline A	003541	Sullivan, Jodie Anne	016880		
Potvin, Jennifer Ann	015789	Sullivan, Laura	001885		
Predhomme, Kim	002510	Sylvester, Cynthia Margaret Lucie	014166		
Prévost, Mélanie	019203	Symonds, Deborah Rosanna	001242		
Purcareanu, Adina Petronela	011037	Talaga, Sarah Alexandra	015518		
Quest, Linda Marlaine A	001090	Teepel, Samantha Anne	014999		
Radford, Jane Adele	004246	Thompson, Brandy	014765		
Raftis, Shelly	003931	Tieu, Carol Lynn	008022		
Ramlaggan, Wendy Juliet	005592	Tillapaugh, Karlina Terisa	018039		
Ranger, Dominique Diane	009871	Tisi, Felicia Anne	014369		

RESIGNED WHILE UNDER INVESTIGATION

EFFECTIVE OCTOBER 20, 2018

Burns, Robert Anthony 007274

EFFECTIVE DECEMBER 17, 2018

Charbonneau-Kane, Jennifer Lynn 006288

EFFECTIVE DECEMBER 20, 2018

Houle, Carole 003153

EFFECTIVE DECEMBER 28, 2018

Saunders, Mya Leigh 002513

SUSPENDED/ REVOKED

In accordance with Section 24 of the Health Professions Procedural Code (Schedule 2 of the Regulated Health Professions Act, 1991), the following registrants have been suspended or revoked for non-payment of the annual renewal fee. These registrants were forwarded notice of the intention to suspend and provided with two months in which to pay the fee. If a registrant who has been suspended for non-payment does not reinstate her or his certificate of registration, that certificate is deemed to be revoked two years after the failure to pay the annual fee.

SUSPENDED FOR NON-PAYMENT OF FEES

OCT. 1, 2018 – FEB. 28, 2019

Adams, Karlie	018924
Asselin, Michel R	006369
Bennett, Jennifer	017910
Brettschneider, Mallarie	017329
Brown, Shawna Louise	016430
Butler, Corinne Elizabeth	016018
Chang, Sally Marisabel	008981
Clark, Sherita	000391
Collett, Julia	019406
Coursol, Marie-France Ghislaine	017101
Cunanan, Rexter Rey Sembrano	013913
D'Ascenzo, Laura	009928
DeMarco, Cynthia	017313
Downey, Shayna	019401
Foreman, Joanne	010862
Ghorany, Sawil	009710
Hall, Victoria Elizabeth	013990
Harnett, Katrina	017914

Jimenez, Resha Jhermaine	016763
Khalid, Ambreen	014905
Kinnear, Lorraine Margaret	006424
Kukielczynska, Alicja	010125
Labelle, Sharon	018585
Madge, Corrin	015992
Miron, Chantal Leone	007285
Mothersill, Tamara Lynne	015336
Nightingale, Stephanie Clarissa	012570
Pauls, Bonita Lynnette	002597
Penney, Jenna-Lee Ruby	012785
Poulin, Alexandra	019103
Pyrek, Katarzyna	009582
Rabiej, Lynn	009835
Rakosi, Eniko	014538
Sahraoui, Malika	018185
Saljoughian Esfahani, Nasser	014110
South-Stratton, Brooke	007606
Stern, Arieanne Quianna	016434
White, Linda Anne	001691
Wilson, Ashleigh	017343
Zweerman, Yvonne	007910

REVOKED FOR NON-PAYMENT

OCT. 1, 2018 – FEB. 28, 2019

Alarie, Normand Junior	010857
Anderson, Susan	007790
Borden, Shauna D B	007593
Brezak, Michelle	013635
Charles, Trudy	009974
Corrion, Sandra M	005857
Crandell, Danielle	018034
Deng, Hui	012808
Depatie, Anise	016069
Di Francesco, Kimberley Ann	002465
Doyle, Sonja Helen	011022
Dragicevic, Natasa	010466
Elia, Dallas	018542
Facey, Melanie Ann	015976

Fitzpatrick, Geraldine	015023
Gaudreau, Joseph V David	004228
Giannola, Giuseppina	010081
Gibson, Emma Lee	017134
Godin, Amandalin	015293
Gomes, Marisa	013534
Kelly, Teresa	005569
Krot, Alena	010251
Lachapelle, Amanda	013483
Lapish, Sara Ann	008044
Latour, Julie	008482
Lauko, Samantha	016867
Lombardi, Jennifer	011557
Mackie, Karen Lee	012683
Majcen, Tanja	014541
McIntosh-Powers, Linda	003256
Morin-Gibeault, Johanne Marie Kathy	014878
Osobleh, Laila	014885
Parikh, Jayanaben	018293
Parker, Stacey Linda	010433
Roberts, Karen Allison	014959
Sandoval, Rosa Amelia	012812
Servais, Isabelle	009144
Shapiro, Clare Elizabeth	004110
Tanaka, M Catherine	010041
Thistel, Ceara Ashley	013718
Van Reek, Kerry	017267
Vaz, Dianne Elizabeth	006110
Vincent, Georgie	016237

REVOKED BY ORDER OF THE DISCIPLINE COMMITTEE

EFFECTIVE NOV. 23, 2018

Lindsay, Roxanne	013482
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DECEASED

OCT. 1, 2018 – FEB. 28, 2019

O'Neil, Linda	001775
Brckovic, Anka	003045





COUNCIL CONSIDERS

A PERFORMANCE-BASED EXAM FOR ALL GRADUATES IN 2022

As part of a national initiative, Council received a presentation from representatives of the National Examination Steering Committee in September 2018. They proposed that all applicants for registration starting in 2022 be required to successfully complete a performance-based competency exam as an adjunct to the current requirement for a written exam. Council was asked to consider requiring the Canadian Performance Examination in Dental Hygiene (CPEDH) as an entry-to-practice requirement for the following reasons:

1. Originally, the proposal to have a national entry-to-practice exam included a written and clinical component (Part A and Part B) but money was only available for Part A at the time. Part B was planned for a time in the future.
2. Dental hygiene competencies cannot be adequately tested by a written examination.
3. The reliance of accreditation (CDAC) to ensure the competency of dental hygiene graduates is unfounded, unreliable and unsubstantiated.
4. Foreign-trained applicants should go through the same entry-to-practice examinations as North American applicants. Currently, foreign-trained applicants are required to successfully complete the CPEDH.
5. Reliance on the current written examination to verify entry-to-practice competency is not defensible because certain competencies cannot be assessed adequately with a written tool.

The performance-based examination was developed by three provinces: Alberta, British Columbia and Ontario

over a ten-year period. Council voted to replace the CDHO Clinical Exam with the CPEDH in 2017. Subsequently, the examination was delivered in November 2017 for the first time in Ontario for foreign-trained applicants and graduates of North American unaccredited schools. It was delivered for a second time in November 2018 in British Columbia and will be delivered in 2019 in Alberta.

The inclusion of the CPEDH as a national entry-to-practice requirement for all applicants by January 2022 is supported by the Federation of Dental Hygiene Regulators of Canada (FDHRC).

This issue has been brought to all regulatory councils in Canada. To date all provinces except PEI, Québec and Ontario have voted to require the CPEDH in 2022. Québec has a provincial barrier to requiring an examination that it is working to remove. PEI has not had time to consider the examination.

While Council had an opportunity to ask questions of the representatives in September, Council was not constituted and the issue was not considered or brought to motion. The issue of whether Ontario should move to require a performance-based exam was discussed at the March meeting of Council and the decision deferred to the June 7, 2019 meeting.

Talks are underway with the NDHCB to include the CPEDH in their certification process. If this comes to fruition, the CPEDH will be Part 2 of the NDHC exam. To receive a NDHCB certificate, a person will be required to sit both a written and a performance-based exam. [CDHO](#)

CROSSWORD

IPAC ANSWERS

