

A close-up, profile view of a Black woman smiling broadly, showing her teeth. She is wearing a vibrant headwrap with orange, green, and black geometric patterns. She also wears large, gold-rimmed aviator sunglasses. The background is blurred, suggesting an outdoor setting. The entire image is framed by a white border.


# MILESTONES

College of Dental Hygienists of Ontario

Protecting your health and your smile

2020 | ISSUE 01





*The mission of the College of Dental Hygienists of Ontario is to regulate the practice of dental hygiene in the interest of the overall health and safety of the public of Ontario.*

*La mission de l'Ordre des hygiénistes dentaires de l'Ontario consiste à réglementer l'exercice de la profession d'hygiène dentaire de sorte à favoriser l'état de santé global et la sécurité du public ontarien.*

# MILESTONES

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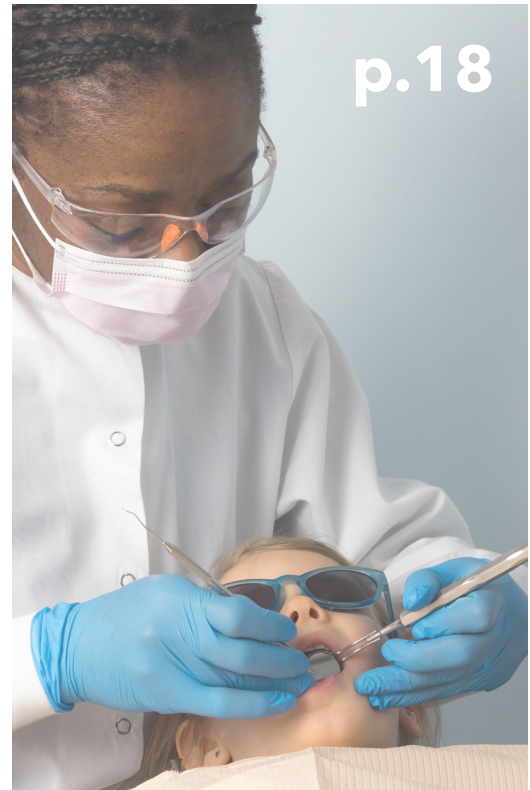
College of **Dental Hygienists** of Ontario  
L'Ordre des **hygiénistes dentaires** de l'Ontario  
*Protecting your health and your smile / Nous protégeons votre santé et votre sourire*

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# PRESIDENT'S MESSAGE

**CATHERINE RANSON** RDH, BHA, MET

*We will be working on our Future Focus plan that will be guided by public safety and protection, improved efficiency and effectiveness of the regulatory framework, and increasing public confidence through accountability and transparency.*

In January, the CDHO Council held its first meeting of 2020. I am honoured to fulfill the role as President of the College of Dental Hygienists of Ontario (CDHO) for a third year and thank Council members for their continued support. I would also like to congratulate Caroline Lotz (Professional member) for being elected as Vice-President of Council, as well as Pauline Leroux (Professional member), Maria Lee (Public member), and Margaret Wade (Public member) for being elected to the Executive Committee. A warm welcome to our new members of Council, Anne-Marie Conaghan (Academic member) and Michelle Atkinson (Professional member), as well as Grace Leong and Meghan Leuprecht, public-appointed members.

I am often asked about how decisions are made by the CDHO, so I thought I would provide an overview of the decision-making model/process that Council has implemented. In 2014, CDHO Council adopted Policy Governance as an approach to strategic leadership that ensures accountability of the Board and Registrar to its owners (this process was a two- to three-year project). You might be wondering who are the owners and how does the Governance model work. There are legal owners, those being the government and the public, and there are moral owners, those being stakeholders and registrants. Council creates a series of bylaws and policies to govern the administration of the College. Major changes to the bylaws require stakeholder consultation before a change is considered. The Council/Board has a fiduciary responsibility to the government. The day-to-day operations of CDHO are delegated to the Registrar/CEO, who reports directly to the Council/Board through reports on how policies are being followed (the policies for the governance process can be located on the CDHO website). The employees of CDHO

report directly to the Registrar/CEO. This responsibility is delegated to the Registrar/CEO through one of the governance policies. Communication from the CDHO is delivered to the public and registrants through the Registrar and staff. The authority comes from the *Health Professions Procedural Code, Schedule 2 of the Regulated Health Professions Act, 1991*. I welcome registrants to reach out to me if they would like more information about CDHO's governance process.

What is Council's strategy for 2020? We will be working on our *Future Focus* plan that will be guided by public safety and protection, improved efficiency and effectiveness of the regulatory framework, and increasing public confidence through accountability and transparency. Phase one will be developing competencies that will be utilized to appoint professional Council members based on merit, skills and experiences to serve on Council going forward. This process will replace professional members being elected by their peers in the designated districts of Ontario. Council will also be developing a governance vision and proposal for restructuring Council to align with the recommendations that have been published in several reports over the past two years (*McMaster Health Reform*, September 2017; *College of Nurses of Ontario, Vision 2020*, May 2017; *Harry Cayton's Inquiry Report for British Columbia Dental Surgeons*, December 2018; *Modernizing the provincial health profession regulatory framework: A paper for consultation*, November 2019).

Council will be considering reducing its size, increasing the number of public members to match the number of professional members, increasing Non-Council membership, and separating board and statutory committee functions. I look forward to updating you on our governance reform.

A handwritten signature in black ink that reads "Cathy Ranson".



# REGISTRAR'S MESSAGE

**LISA TAYLOR** RDH, BA, MEd, MCOB

*Regulators, myself included, welcome the opportunity to compare our practices and outcomes with other colleges and collaborate towards best practices.*



We are living in interesting times. As I have reported in the past, provincial governments are looking for ways to reform current regulatory models. There has been much criticism about the self-regulatory model and discussion about the declining trust the public has in the ability of health professions to govern their own.

As recent as last December, the British Columbian Government put forward a proposal that would see regulatory reform in that province. The proposal suggests, amongst other things, stronger oversight of regulators and a reduction in the number of health regulatory colleges. The proposal sees the four oral health colleges become one and the twenty regulatory colleges reduced to five. While this has not become legislation yet, I understand that it is just a matter of time.

I have no doubt that the Ontario Government will be looking closely to what transpires in BC. We are seeing signs of reform in Ontario with the soon-to-be introduced *College Performance Measurement Framework* that will require enhanced reporting to the government by the colleges and will establish performance benchmarks. This new reporting will help colleges demonstrate their effectiveness as regulators and will mean increased oversight of regulatory practices. It will also further increase the transparency of college activities. Regulators, myself included, welcome the opportunity to compare our practices and outcomes with other colleges and collaborate towards best practices. To this end, the four Ontario oral health colleges have formed a working group, in consultation with the Ministry, to develop a template for reporting. I believe and hope that this will be the first of many more collaborations between the four oral health colleges and that we can be change leaders that set an example for other regulators.

There is agreement between the oral health colleges that we can all do better in the way we protect and earn the confidence of the public. There is an enthusiasm coming from this common interest to do more and to do better that I have not seen before. This is truly an exciting time and I will keep you posted on the progress being made.

A handwritten signature in black ink that reads "Lisa Taylor". The script is fluid and cursive.

# CALL FOR NON-COUNCIL MEMBERS TO SERVE ON COMMITTEES

The College is currently accepting applications for Non-Council members to sit on various committees for a minimum one-year term this spring.

Non-Council committee members are appointed to a committee to assist in making decisions, which reflect CDHO's regulatory mandate of protecting the public interest and to bring to this responsibility their knowledge of the dental hygiene profession and the settings in which it is practised. They participate as full voting members of their committees.

## WHO SHOULD APPLY?

Registrants of the College who are not members of Council who are willing to commit time to sit on a committee to assist in making decisions which reflect the College's mandate to protect public interest. Committees meet on a week day during regular business hours. Time commitment estimates for the committees in question are provided below.

Committee	No. of positions	Estimated meetings per year	Experience considered an asset
Investigations, Complaints and Reports	2	4–6* Often requires more than average pre-meeting reading	• Clinical practice
Quality Assurance	2	5–10* Often requires more than average pre-meeting reading	• Clinical practice • Education
Registration	1	8–10 (majority by teleconference)	• Clinical practice

## ELIGIBILITY

A Registrant is eligible for appointment as a Non-Council member if the following criteria are met:

- In good standing with the College;
- Engaged in the practice of dental hygiene in Ontario;
- Not in default of payment of any fees;
- Not the subject of any disciplinary or incapacity proceeding;
- A period of at least six years has elapsed since the registrant complied with all aspects of an order of the Discipline Committee or Fitness to Practise Committee;
- The registrant's certificate of registration is not subject to a term, condition or limitation imposed by the Registrar on behalf of the Quality Assurance Committee or Fitness to Practise Committee;
- A period of one year has elapsed since the registrant has been an officer, director or employee of any association or organization representing the interests of dental hygienists.

## REIMBURSEMENT

Non-Council members are paid an honorarium of \$300 per day and travel expenses to attend meetings.

## WANT TO APPLY?

Please send your letter of introduction with your committee preference and your resume to [registrar@cdho.org](mailto:registrar@cdho.org) by **Friday, April 17, 2020**. **CDHO**



# COUNCIL HIGHLIGHTS



Catherine Ranson, *President*; Amanda Acker; Lisa Taylor, *Registrar/CEO*

**Julie Maciura** from *Steinecke Maciura LeBlanc* presented on the **trends and risks in regulation**.

The **Discipline Committee** heard *CDHO v. Marta Istenes* and *CDHO v. Natasha Coker* on September 16 and 17, 2019, and both *CDHO v. Amanda Bernardi* and *CDHO v. Stephanie Rooney* on November 12, 2019.

The **Inquiries, Complaints and Reports Committee** (ICRC) reported that since the last report to Council, it has received 1 new complaint and 8 Registrar's Reports. In total, the ICRC is currently investigating 35 matters, including 15 formal complaints, 2 QA referrals and 18 Registrar's Reports.

The **Registration Committee** reported that since the last report to Council, 161 new applications for registration were received. Of these, one application required detailed review by the Registrar.

At the **December 5, 2019** Council meeting, **Amanda Acker** received the **2019 Fran Richardson Leadership Development Award**. She presented on her current practice in Ottawa and her community outreach through programs such as **One Health** and **Community Veterinary Outreach**.

Council held their annual Awards and Recognition Luncheon where professional members **Catherine Ranson**, **Caroline Lotz**, **Terri Strawn**, and **Kathleen Feres Patry** were presented with recognition awards. Public members **Michael Connor** and **Vinay Jain**, absent from the luncheon, also received an award for their years of service on the CDHO Council.



Terri Strawn; Caroline Lotz; Kathleen Feres Patry

At the **January 24, 2020** Council meeting, elections were held and the CDHO is pleased to announce its **2020 Executive Committee**:

## PRESIDENT



CATHERINE  
RANSON

ACADEMIC  
MEMBER

## VICE-PRESIDENT



CAROLINE  
LOTZ

PROFESSIONAL  
MEMBER



PAULINE  
LEROUX

PROFESSIONAL  
MEMBER



MARIA  
LEE

PUBLIC  
MEMBER



MARGARET  
WADE

PUBLIC  
MEMBER

*The Executive Committee consists of five Council members elected by Council annually. All Council members are eligible for election to the Executive Committee. Three members are registrants of the College and two members are publicly appointed by the Lieutenant Governor of Ontario.*

# ELECTION RESULTS & NEW COUNCIL APPOINTMENTS

## 2020 COUNCIL MEETING DATES

Friday, June 5  
Friday, September 18  
Friday, December 4

## MEETING LOCATION

CDHO Office  
175 Bloor Street East  
North Tower, Suite 601  
Toronto, ON M4W 3R8



**CAROLINE LOTZ**  
PROFESSIONAL MEMBER

Caroline Lotz was elected by acclamation in district 1 and began her second three-year term in January 2020. Ms. Lotz previously served on Council from 2016 to 2019 and served a two-year term in 2010 as one of the academic representatives on Council. Ms. Lotz has dental hygiene experience in clinical practice, and post-secondary education with Fanshawe College where she currently works. She holds a BA in Political Science and a MSc – Health Science Education from McMaster University.



**TERRI STRAWN**  
PROFESSIONAL MEMBER

Terri Strawn was elected by acclamation in district 5 and began her second three-year term in January 2020. Ms. Strawn previously served on Council from 2016 to 2019. Ms. Strawn is a restorative dental hygienist working as an educator (Algonquin and Durham Colleges) and in general practice. Ms. Strawn holds a Master of Education in Post-Secondary Studies from Memorial University and a Bachelor of Dental Science in Dental Hygiene from the University of British Columbia.



**MICHELLE ATKINSON**  
PROFESSIONAL MEMBER

Michelle Atkinson was elected in district 6 and began a three-year term on Council in January 2020. Ms. Atkinson has dental hygiene experience in clinical practice, professional sales and consulting, and administration. She currently teaches and coordinates the dental hygiene program at Algonquin College.



**ANNE-MARIE CONAGHAN**  
ACADEMIC MEMBER

Anne-Marie Conaghan was acclaimed in a by-election for an academic member. Ms. Conaghan has dental hygiene experience in clinical practice and has been a full-time faculty member at Georgian College for 20 years, including the past nine years as a program coordinator.





## VANESSA PEREIRA

### PROFESSIONAL MEMBER

Vanessa Pereira was elected in a district 4 by-election and began a two-year term in February 2020. Ms. Pereira has ten years of dental hygiene experience in private practice, and has served as a Non-Council member on the Registration Committee for the 2019/2020 term.



## GRACE KWAI LEONG

### PUBLIC MEMBER

Grace Kwai Leong was appointed by the Lieutenant Governor of Ontario for a one-year term starting December 2019. Ms. Leong is a Sales Representative for Right at Home Realty Corp., and a former Sales Representative for Century 21 Miller Real Estate. Her community involvement includes serving as a board member for Dover Centre Memorial Park and Owen Cemetery.



## MEGHAN LEUPRECHT

### PUBLIC MEMBER

Meghan Stouffer Leuprecht was appointed by the Lieutenant Governor of Ontario for a one-year term starting December 2019. Ms. Leuprecht is a Personal Counsellor for Queen's University, a casual Social Worker at Kingston Health Sciences Center, and a former Women's Counsellor for Kingston Community Counselling Center.

## CDHO MULTIMEDIA RESOURCES

Did you know the CDHO has produced a series of **educational multimedia resources** that are available to you and your clients? These resources have been put in place to help dental hygiene clients understand why dental hygienists may be asking particular lifestyle questions (e.g. smoking tobacco or cannabis, vaping), as well as raising awareness on certain health/oral health conditions, such as oral cancer, diabetes, gum disease, etc.

In this issue, you will find information sheets on *Why My Dental Hygienist Is Asking About Vaping* on **page 12**, and *Why Is My Dental Hygienist Asking about My Cannabis Use?* on **page 13**, which you can share with your clients or display in your dental office.

Please visit our website at <http://www.cdho.org/for-the-public/media> for more educational resources available in **print, video or audio**, as well as our YouTube channel at <https://www.youtube.com/channel/UCI8ShV6uguWUtFizxN9qycg>.



# ANNUAL INSURANCE AUDIT UNDERWAY

**ROBIN LOCKERT BA (HONS), MA**  
*Manager, Registration*

On March 2, 2020, the College sent notifications to five per cent of eligible registrants requesting that they submit proof of their liability insurance. Selected registrants must forward a copy of their current insurance policy by email to [insurance@cdho.org](mailto:insurance@cdho.org) or by fax to 416-961-6028.

For those selected, please include your six-digit registration ID number with your submission. If you do not have a copy of your insurance, please contact your provider and request a copy. If you have insurance through the CDHA or ODHA, these organizations can email you a copy of your policy and you can forward that email to us.

The purpose of the audit is to demonstrate that registrants have complied with the conditions of registration. Having valid insurance that satisfies the College's Bylaws is a requirement of registration for anyone who holds General or Specialty Certificates of Registration.

Failure to comply with this audit will result in the suspension of your Certificate of Registration, a permanent notation on the Public Register, and the publication of your name in *Milestones*. In addition, the Inquiries, Complaints and Reports Committee may investigate you for professional misconduct. A **reinstatement fee of \$500** applies to all suspended certificates. If you are unsure whether your insurance meets the requirements set out in the Bylaws, please feel free to contact the Registration department.

## INSURANCE REQUIREMENTS:

CDHO Bylaw No. 5, Article 7.3, states that any registrant of the College (excluding Inactive registrants) must carry professional liability insurance with the following characteristics:

- (a) Minimum of no less than \$1,000,000 per occurrence;
- (b) Annual aggregate coverage of no less than \$5,000,000;
- (c) A deductible of no more than \$4,000 per occurrence;
- (d) Run-off coverage (sometimes called enduring or tail coverage) for a minimum of two years;
- (e) Provided by an insurer licensed with the Financial Services Commission of Ontario or the office of the Superintendent of Financial Institutions Canada;
- (f) A sexual abuse therapy and counselling fund endorsement that,
  - (i) provides coverage for therapy and counselling for every person eligible for funding under section 85.7 (4) of the Code; and
  - (iii) provides coverage, in respect of each such eligible person, for the maximum amount of funding that may be provided for the person under the Act, for therapy and counselling as a result of sexual abuse by the Registrant. **CDHO**

## CERTIFICATES OF REGISTRATION SURVEY

In January 2020, the College sent out a survey to all registrants asking for their input on the titles of the Certificates of Registration and entry-to-practice requirements. Close to 30 per cent of all registrants took the survey. The winners of the \$100 Visa gift cards were: **Ravleen Gill**, **Suzie Allison**, and **Andrea Gould**. Thanks to everyone who participated!



# CALL FOR CLINICAL EVALUATORS

The College of Dental Hygienists of Ontario (CDHO) is looking for Clinical Evaluators to assist with the administration of the College's clinical examination for entry to practice and for the Clinical Competency Evaluation used by the Registration and Quality Assurance departments. The College will provide full training for these positions and encourages interested dental hygienists to consider applying for these positions.

## CLINICAL EVALUATORS MUST:

- have practised in a clinical dental hygiene setting in the most recent three years;
- be registered to practise dental hygiene and be in good standing with the CDHO;
- hold professional liability insurance in the province of Ontario;
- be proficient in written and verbal English and/or French;
- be authorized for Self-Initiation;
- be an authorized prescriber;
- demonstrate ethical and professional practice;
- possess the skills, knowledge, judgment, and attitudes required for specific dental hygiene practice environments and related roles/area of responsibility;
- be familiar with the *Regulated Health Professions Act* in general, and the *Dental Hygiene Act*;
- be familiar with the *CDHO Standards of Practice* and *Code of Ethics*;
- have working knowledge of all CDHO guidelines including the *CDHO Infection Prevention and Control Guideline*;
- have a working knowledge of the dental hygiene Process of Care and the current AAP classification system;
- adhere strictly to the confidentiality provisions of the applicable service agreement;
- not be a member of the CDHO staff, Council or Committees or an ODHA representative;
- commit to completing all paperwork in a timely manner;
- have good interpersonal/communication skills, oral and written;
- be willing and able to travel as required;
- have a degree of flexibility with their work schedule; and
- be available for training sessions.

Registrants interested in becoming Clinical Evaluators may apply by sending a letter of interest and current curriculum vitae to:

**Jane Keir, Director, Professional Practice/Deputy Registrar**

College of Dental Hygienists of Ontario  
175 Bloor Street East, Suite 601, North Tower  
Toronto, Ontario M4W 3R8

**OR** at [jkeir@cdho.org](mailto:jkeir@cdho.org) no later than **May 8, 2020**. References are to be available on request. We thank all applicants for their interest; however, only those candidates selected for interviews will be contacted. **CDHO**

# WHY MY DENTAL HYGIENIST IS ASKING ABOUT **VAPING**

This information sheet has been produced by the College of Dental Hygienists of Ontario to help dental hygiene clients understand why dental hygienists are asking questions about their e-cigarette use.

**Do you use vaping devices?** It is important to inform your dental hygienist if you use vaping devices. Open dialogue is essential to ensure that your dental hygienist is able to provide you with the best advice on management of oral health. While research on the long-term effects of vaping is still in the early stages, certain chemicals and ingredients found in e-cigarettes have an adverse impact on health/oral health.



**Do you consume nicotine with a vaping device?** Nicotine reduces blood flow to the gingival tissues, denying them the oxygen and nutrients required to stay healthy, therefore, leaving them susceptible to infections.

In addition, although the amount of nicotine varies with each device, it is a highly addictive substance that could lead to dependence, especially among users who have never used nicotine before (smoking). Children and youth are most vulnerable to its negative effects, as it can alter teen brain development and affect memory and concentration.

**How frequently do you use vaping devices?** It is important to tell your dental hygienist how often you use vaping devices in order to monitor your oral health. Those who consume vaping products are at risk for **xerostomia** (dry mouth). The propylene glycol (PG) in vaping devices tends to absorb moisture, which can result in dry mouth. Since saliva helps limit bacterial growth, xerostomic clients are at an elevated risk of oral infections, including **periodontitis, gingivitis, viral and fungal infections, as well as tooth loss**. Your dental hygienist will provide you with advice on the management of oral side effects (dry mouth, gum health, etc.).

Furthermore, the heating of the flavouring compounds found in vaping devices when inhaled could potentially lead to **chemical exposure, chemical reactions, and the formulation of new chemicals**, such as formaldehyde, which is a highly toxic substance.

**Do you vape recreationally or as a smoking cessation method?** Those who vape recreationally should opt for vaping devices with no nicotine. Nonetheless, vaping does have risks and its long-term effects are still unknown. As a precaution, **non-smokers, people who are pregnant, and children and youth should not vape**. There has been an outbreak of severe pulmonary illnesses and deaths reportedly linked to the use of vaping products in the United States, and one confirmed case of severe pulmonary illness in Quebec. Research is limited on the matter, however, Health Canada is advising Canadians who consume vaping products to monitor themselves for potential symptoms. **Let your hygienist know if you're experiencing vaping-related symptoms such as coughing, shortness of breath, and/or chest pain.**

**Do you use vaping devices to smoke cannabis?** It is important to inform your dental hygienist if you have recently consumed cannabis. Some medications such as "freezing" that dental hygienists and dentists use during your treatment can cause a possible drug interaction leading to a potentially life threatening medical emergency if you have recently consumed cannabis.



In addition, vaping devices and products procured outside of the legal market, including black market cannabis, are not quality controlled and may be contaminated with harmful substances and the devices themselves may be at an increased risk of malfunctioning (fire or explosion).



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# **WHY IS MY DENTAL HYGIENIST ASKING ABOUT MY CANNABIS USE?**

This information sheet has been produced by the College of Dental Hygienists of Ontario to help dental hygiene clients understand why dental hygienists are asking the following questions about cannabis use.

## **Do you use cannabis for recreational or medicinal purposes?**

Regular cannabis use can lead to higher incidence of cavities, gum disease, oral cancer, gingivitis and periodontal disease. Your dental hygienist can help you understand the risks of cannabis use while she/he regularly monitors your oral health for any unplanned consequences.

## **If medicinal, what is the medical condition that cannabis is being used for?**

Many medical conditions and medications taken to manage them can have an impact on the health of your mouth, teeth and gums. It is important for your dental hygienist to know all your medical conditions and any medications you may be taking in order to provide safe and effective recommendations and treatments. The more your dental hygienist knows about your personal health history, the more customized your dental hygiene care can be.

## **How do you consume cannabis?**

There are four different methods in which cannabis can be consumed. Each method of consumption has a different effect on your oral and general health. For example, smoking is associated with an increased risk of oral cancer. Your dental hygienist will perform an oral cancer screening to monitor and assess any potential risks and will design a homecare program to help prevent other oral side effects of use.

## **When was the last time you used cannabis?**

It is important to inform your dental hygienist if you have recently consumed cannabis. Some medications such as "freezing", that dental hygienists and dentists use during your treatment, can cause a possible drug interaction leading to a potentially life threatening medical emergency if you have recently consumed cannabis.

## **How frequently do you use cannabis?**

Long-term cannabis use can lead to higher incidence of cavities, gum disease, oral cancer, gingivitis and periodontal disease and can increase your risk of heart disease. Monitoring your teeth, gums and mouth and vitals such as your blood pressure is part of an assessment performed by your dental hygienist in order to help safeguard against these potential risks.



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# QUALITY ASSURANCE MATTERS

**TERRI-LYNN MACARTNEY BA (HONS)**

*Manager, Quality Assurance Program*

On January 28, 2020, notifications were sent by email to over 2560 registered dental hygienists requesting the submission of their 2018, 2019, and 2020 Quality Assurance (QA) records by January 31, 2021. This included registrants whose registration number ends in either “5” or “7” and represents about 20 per cent of our registrant base.

This selection, of course, did not come as a surprise to many. As announced in *Milestones 2019, Issue 1* (p. 12), the Quality Assurance Committee had decided to repeat the previous five-year selection cycle of registration numbers, meaning that those selected to submit their QA records by January 31, 2016, would be selected again to submit their records by **January 31, 2021**.

There was some confusion about exceptions to this cycle, thanks in no small part to a misprint in another issue of *Milestones*, as well as the way the SMILE Portal labels the “Last Audit Year”. For clarification, the only registrants who were excluded from this selection group are those who registered with the College **on or after July 1, 2018**. We would normally also exclude any registrants who had already been audited within the four years prior to the submission deadline; however, since the selection is presently based on a five-year cycle, there are no registrants who meet this criteria. We have subsequently dropped this exception since it is no longer relevant.

As indicated in all other messaging about the selection criteria, any registrants who were previously selected to participate as a result of not completing the mandatory annual Self-Assessment are not exempt from the selection when their registration number comes up.

## QUALITY ASSURANCE RESOURCES

If you’re in the process of preparing your QA records for submission, or if you’re a new registrant and wondering where to start, there are a number of resources online to help you out. These resources are available under the Quality Assurance heading in the “MY CDHO” section of our website, or they can be accessed directly from the dashboard in your SMILE Portal.

For general information about the Quality Assurance program, what it is and why we have a program, please refer to the *Overview of the Quality Assurance Program*. Those new to the College will also benefit by reviewing the *Self-Assessment Tool* guide. The Self-Assessment is an annual requirement for **all** registrants.

The *Requirements of the QA Program* and *Guidelines for Continuing Competency* goes into more detail about how to meet the requirements of the program. In this guide, you will learn about the three Path options and what is involved in each Path. Those who choose to complete the Learning Portfolio will also find valuable information about what types of goals and learning activities are suitable to use and not to use. Specific requirements for CPR are also covered in this guide (p. 8). If you will be participating in an On-Site Practice Review, a sample template of the assessment guidelines and the IPAC checklist that assessors will use is included on pages 9-13.

If you are considering doing the QA Test instead of a Learning Portfolio, the *New QA Written Assessment* (QA Test) guide should answer any questions you might have. It includes an exam blue print, recommended study resources, and tips for preparing for the test.

### STILL NOT SURE IF YOU ARE SELECTED?

Your SMILE Portal dashboard will show that your QA records are due by January 31, 2021.

Select Year To View:

2020 ▼

**Audit Year: 2021**

**Status:** IN PROGRESS

**QA Records Due:** Jan. 31, 2021



Finally, if you're looking for help with navigating or using the SMILE Portal itself, please refer to the *Guide to the SMILE Portal*. Additional help is available when you are logged into the SMILE Portal, through the Help menu available at the top left.

## CLARIFICATION ON CPR REQUIREMENTS

Please be advised that CDHO does not set CPR requirements based on the name or level of certification. Rather, when you are selecting a CPR course, you should ensure that it includes all of the following elements:

- training in cardiopulmonary resuscitation (CPR) at the basic support level, including one-rescuer and two-rescuer CPR for adults, children, and infants;
- the relief of foreign body airway obstructions for adults, children, and infants;
- the use of an automatic external defibrillator (AED); and
- the use of ambu-bags (bag-valve-mask, or BVM).

As a reminder, a chosen course must include a hands-on component. Online-only courses are not suitable. CPR certification is considered "current" if the expiry date on the card has not yet passed. If the card includes only a date of issue and no expiry date, it is generally valid for a period of one year. Check with your course provider for their validity period. You should always re-certify **before** the current certificate has expired.

If you are in clinical practice and you are selected to submit your QA records, you may be asked to provide documentation to verify that your CPR certification meets the requirements outlined above.

## QUALITY ASSURANCE DEPARTMENT CONTACTS

We're here to help! You can reach anyone in the QA department by dialing "3" when you call into the CDHO office, or by emailing [qualityassurance@cdho.org](mailto:qualityassurance@cdho.org). Alternatively, you can reach the following staff directly:

### TERRI-LYNN MACARTNEY

Manager, Quality Assurance Program  
Ext. 241

### DANA-MARIE GONZALES

Coordinator, Quality Assurance Program  
Ext. 229

## THE CDHO KNOWLEDGE NETWORK



Find the clinical  
information you need  
at [www.cdho.org](http://www.cdho.org)

### 23 Updated Fact Sheets

- Celiac Disease
- Chickenpox
- Chlamydia
- Colorectal Cancer
- Conjunctivitis
- Crohns Disease
- Diabetes Mellitus
- Epilepsy
- Fifth Disease
- Gonorrhea
- Hepatitis A
- Hepatitis B
- Hepatitis C
- Hereditary Hemorrhagic Telangiectasia (HHT)
- Herpes Simplex Infection
- Human Papillomavirus
- Impetigo
- Influenza
- Mononucleosis
- Oral Cancer
- Rubella (German Measles)
- Shingles
- Ulcerative Colitis

### 7 Updated Advisories

- Celiac Disease
- Crohns Disease
- Diabetes
- Diverticulosis and Diverticulitis
- Gastrointestinal Tract Tumours
- Oral Cancer
- Ulcerative Colitis





# MODERNIZING THE HEALTH PROFESSION REGULATION IN BRITISH COLUMBIA

**VERONICA DOUGLAS** BSocSc (HONS)  
*Executive Assistant*

The British Columbia (BC) health professions are governed under their provincial *Health Professions Act, 1996*. Regulatory colleges in BC, like Ontario, are responsible for protecting the public interest and ensuring that the public have access to safe, ethical and competent health care services.

In March of 2018, the Minister of Health in BC appointed Harry Cayton, a British expert in the field of professional regulation, to conduct an investigation into the College of Dental Surgeons of British Columbia. Cayton also reviewed the *Health Professions Act* and the health profession regulation model in BC. The College of Dental Surgeons of British Columbia was found to be promoting the interests of their profession instead of the public<sup>1</sup>, a concern that is not limited to dental surgeons but can be a risk to any self-regulated college.

Cayton's findings proposed a new regulatory framework for all health regulatory colleges in BC. His report criticized the effectiveness and transparency of public self-regulated professions. It raised concerns about governance, discipline process, transparency, public interest, and suggested ways to modernize the regulation.<sup>2</sup> As a result, the proposed framework strives to be more transparent, consistent and focused on patient safety.

In November 2019, the Steering Committee on Modernization of Health Professional Regulation in BC released a consultation paper outlining their proposed changes to the health regulation in BC.

## THE NEW FRAMEWORK PROPOSES A NUMBER OF CHANGES FOR THE REGULATORY BODIES:

- **Reducing the number of regulatory colleges** from 20 to 5 in order to increase efficiency and effectiveness;

- **Smaller councils** (8-12 members) to encourage effective communication and decision-making;
- **Competency-based appointments** to ensure the members of council have the skills to govern effectively and fairly;
- **A balanced board membership of public and professional members** to safeguard the public interest;
- **An oversight body** to carry out routine audits, oversee board appointments, review complaint decisions and a number of other responsibilities to promote transparency and consistency across all health professions;
- **Streamlining the complaints and discipline process** to focus on patient safety and public trust; and
- **Lowering legislative barriers** to increase information sharing across regulatory boards.<sup>3</sup>

There are currently 20 health profession regulatory colleges in BC. A major component of this restructuring is reducing the number of colleges down to five (5) in order to increase efficiency and streamline the process of care for members of the public.<sup>4</sup> Though there will be fewer health colleges, the number of regulated professions will remain the same. Oral health currently has four (4) colleges: College of Dental Surgeons, College of Denturists, College of Dental Hygienists, and College of Dental Technicians. The new framework proposes an amalgamation of these four colleges into one Oral Health Regulatory College.<sup>5</sup>

The proposed colleges are:

1. College of Physicians and Surgeons of British Columbia
2. College of Pharmacists of British Columbia
3. College of Nursing Professionals
4. Oral Health Regulatory College
5. College of Health and Care Professions of British Columbia  
(this includes all other professions not covered under the previous four colleges).<sup>6</sup>

According to the BC Government, having fewer colleges will increase cost-savings and provide consistency across all health regulatory colleges.<sup>7</sup> Many smaller colleges have a low number of registrants, resulting in high membership fees in order to provide enough funding for them to fulfill their mandates and properly regulate their professions. Amalgamation with larger colleges will allow access to more resources and expertise, as well as give a clear point of contact for members of the public. For example, any oral health concern or complaint will be directed to the Oral Health Regulatory College.<sup>8</sup>

This proposal is currently with the Ministry of British Columbia and the Steering Committee on the Modernization of Health Professional Regulation. A public consultation concluded January 10, 2020. Currently, the Steering Committee is in the process of reviewing the feedback, and additional information will be shared once it becomes available. Though it is in early stages, it is clear that the future of BC's health profession regulation will have a strong focus on public trust, patient safety and public protection. **CDHO**



## REFERENCES

- 1-8 Steering Committee on Modernization of Health Professional Regulation. (2019, November). *Modernizing the provincial health profession regulatory framework: A paper for consultation*.

# FAQ: PRACTICE ADVICE

MARY GOW RDH, BHA, MAEd  
KYLE FRASER RDH, BComm, BEd, MEd  
Practice Advisors

## My registration status is Inactive, however, I help out in the dental office doing reception and assistant duties. Can I take X-rays?

The *Healing Arts Radiation Protection Act, 1990* (HARP Act) and the *X-ray Safety Code* (Regulation 543) cover the use of X-rays for the irradiation of human beings in the province of Ontario. These regulations govern radiographic equipment, their operation, and the qualifications of individuals operating them. Section 5(2) of the HARP Act lists members of the College of Dental Hygienists of Ontario (CDHO) as persons deemed to meet the qualifications prescribed by the regulations. This means that even though dental hygienists complete radiography training in a dental hygiene program, they are not considered HARP certified until they are registered with the CDHO. Dental hygienists who currently hold a **General** or **Specialty** Certificate of Registration are deemed to be HARP certified. Those who have **resigned**, are **suspended** or **revoked** from the College, are **not** considered HARP certified. If you hold an **Inactive** Certificate of Registration, you are not entitled to practise dental hygiene, therefore, you are **not allowed to expose radiographs**.

## What procedures require wearing a gown?

The selection of all Personal Protective Equipment (PPE), including gowns, must be based on a thorough risk assessment and the potential for transmission of infectious agents. Whenever spatter or spray is anticipated during dental hygiene procedures, the use of a water-resistant gown is required. If at any time the registrant is unsure if a gown should be worn, best practice would be to wear a gown.

## When should I start using the new American Academy of Periodontology (AAP) classification system?

This new classification scheme facilitates an international language for clinical communication. It is the new standard of information that all dental hygienists around the world should be aware of and have adopted in their practice by now. Having an international language such as this will ensure consistency and continuity of client care.

## Does the dentist have to supervise my work?

A dentist does not have to be in the facility when a dental hygienist is treating clients. The word “supervision” does not occur in the *Regulated Health Professions Act, 1991* (RHPA) or the *Dental Hygiene Act, 1991* (DHA), therefore, no supervision is required for the practice of dental hygiene in Ontario. The DHA requires that dental hygienists have either a standing order or a client-specific order from a dentist or be authorized to self-initiate by the CDHO when performing the controlled act of scaling. However, as an employee, dental hygienists have to respect any policies their employer has in place related to supervision.



### Can I take radiographs when the dentist is not in the office?

Dental hygienists do not require supervision to take radiographs since the *Healing Arts Radiation Protection Act* lists dental hygienists as practitioners qualified to operate an X-ray machine. A client-specific prescription must be obtained for every radiograph that is taken — either verbally or written — from a dentist. Evidence of any radiographic prescription must be recorded in the client's chart.

### Can I use chlorhexidine during dental hygiene procedures if I have not completed the drug exam?

According to the *Drug and Pharmacies Regulation Act, 1990*, dental hygienists are **permitted to administer** chlorhexidine and any other drug they may use while providing dental hygiene services **without the requirement of a prescription**:

*(3) Nothing in this Act prevents any person from selling, to a member of the College of Chiropractors of Ontario, the College of Dental Hygienists of Ontario, the College of Midwives of Ontario or the College of Optometrists of Ontario, a drug that the member may use in the course of engaging in the practice of his or her profession. 2009, c. 26, s. 8 (3).*

However, a dental hygienist **cannot prescribe or send a client home** with chlorhexidine until they have successfully completed the CDHO drug exam.

### How often do I have to do a periodontal assessment?

After a client's initial baseline assessment, the interval in which to perform another full periodontal assessment is up to the dental hygienist's professional judgment based on each individual client's condition. Dental hygienists must ensure that periodontal assessment data is current and supports their clients' treatment plans.

### What do I have to do if I think a child is being abused?

Under the *Child, Youth and Family Services Act, 2017*, where there are signs that raise a reasonable suspicion that the child is in need of protection, a mandatory report must be made to the local children's aid society. To file a report, you only need reasonable grounds to suspect. This means that you do not need to have proof that the child is being abused. **CDHO**



Image courtesy of Canadian Dental Hygienists Association



## ILLEGAL PRACTICE

Registrants of the College of Dental Hygienists of Ontario (“the College”) are entitled, by virtue of their education and compliance with legislated requirements, to practise dental hygiene in the province of Ontario.

The practice of dental hygiene is limited to those registered with the College. The College, through its work in registration, quality assurance, complaints, reports and discipline, fulfills its mandate of protecting the public. Dental hygienists must successfully complete rigorous entry-to-practice requirements and provide ongoing evidence of continuing competency throughout their careers, and in turn, the College grants them the authority to provide dental hygiene services to the public.

Individuals who are not registered with the College are not entitled to practise dental hygiene or hold themselves out as persons qualified to practise in Ontario as dental hygienists. It is illegal for a person who is not registered with the College to use the title “Registered Dental Hygienist”, the abbreviation “RDH”, or the equivalent. This title is reserved solely for dental hygienists who are registered with the College.

From time to time, the College receives information from the public, dental hygienists or dentists about persons who are providing dental hygiene services illegally. The College takes illegal practice very seriously,

investigates all information it receives, and may prosecute persons who are practising illegally.

The College has recently received information that a former registrant has been practising illegally. Ms. **Romana Bompa-Macrae**, also known as **Romana Bompa**, **Claudia Bompa**, and **Romana Melas**, has a history of illegal practice. The College obtained an injunction against her in 2017 with regard to her having practised after having resigned from the College in response to a Discipline process.

The College was recently advised that Ms. Melas was again working illegally, most recently at First Impressions Dental at 1827 Yonge Street, Unit 1 in East Gwillimbury. Ms. Melas has not been permitted to work as a dental hygienist since January 17, 2014.

It is very important that only those registered with the College practise dental hygiene. As registrants, you are aware of the information contained on the College’s Public Register. The College also has a list of illegal practitioners on its website. The Register and the list should be checked by you or your practice from time to time to ensure that all dental hygienists are registered, particularly when seeking to hire a dental hygienist, and when a new hygienist joins your practice. If you become aware of someone practising illegally, please contact the College’s Professional Conduct department. [CDHO](#)

## UPDATE

# QUALITY ASSURANCE EXAM IRREGULARITIES

In November 2017, the College was advised by the National Dental Hygiene Certification Board (NDHCB), the provider of its Quality Assurance exam at the time, that it had noticed some irregularities regarding the Quality Assurance exam results of some registrants of the College. The NDHCB noted that there seemed to be issues with regard to pairs or groups of registrants writing the QA exam from the same IP address at the same time. Furthermore, the results for some of these groups or pairs seemed to indicate that the registrants completed the NDHCB exam with assistance; provided false information when they acknowledged that the NDHCB exam was an individual test whose content must remain confidential; and/or they allowed another individual to complete the NDHCB exam on their behalf.

The concerns raised by the NDHCB extended back to exams written in 2015. The exam results of 44 registrants were provided to the College as fitting into the criteria above.

Irregularities in the writing of the Quality Assurance exam impacted not only the registrants who were investigated, but also other registrants and the operations of the College. The registrants who had planned to write the test as part of their Quality Assurance records submission due January 31, 2018, were required to write to the Manager of Quality Assurance regarding their intentions and had to wait to find out what the next steps would be. At that time, it was not known when the test would be released and what additional parameters might be in place. This led to confusion and anxiety for some registrants and did not allow them to have their Quality Assurance requirements completed when they had anticipated they would be. In March 2018, the Quality Assurance exam was made available for registrants who had to take the test as part of their 2018 Assessment. This version of the test had enhanced security features and was due to be completed by registrants by May 15, 2018.

As a result of the irregularities in the exam, the College no longer uses the NDHCB Quality Assurance exam. The College was therefore required to create a new Quality Assurance exam. Creation of the new exam was an unanticipated expense and a lengthy process. The College was guided through all phases of the exam development by a psychometrician with vast experience in the field. A large pool of test questions was developed and 54 dental hygienists volunteered to test the questions in a field test.

The new test was available November 2018. Every registrant taking the new QA Test has different questions on their test and the passing score for any given test will be unique to the combination of questions that appear on that test.

After the completion of the investigations in the exam irregularities, 16 registrants were referred to the Discipline Committee for a hearing regarding the alleged misconduct. As of writing, the hearings for six registrants about whom the allegations regarding exam irregularities were referred have been completed. The decisions made by the Discipline Committee in these matters are posted on the College's website.

Those registrants who have been found to have engaged in misconduct have had their Certificates of Registration suspended for a period of time up to three months. In addition, each of those registrants have been required to complete a course in ethics and to pay costs to the College. **CDHO**



# TOTAL QUALITY IMPROVEMENT SURVEY COMING IN 2020

## WHAT?

In a few months' time, CDHO will be conducting a comprehensive survey of dental hygienists across Ontario. As with previous Total Quality Improvement (TQI) surveys, the College will retain the services of an independent research firm to conduct this survey. The name of the firm will be announced closer to the time the survey will go out. Registrants will then be invited to participate by email.

## WHY?

The information from the survey is used to establish an overall picture of dental hygiene practice, examine patterns, and identify changes over time. These findings form the basis for advice and guidelines to the profession, facilitating total quality improvement for the practice of dental hygiene. Findings may also be used to adjust the College's Quality Assurance Program.

We ask that all registrants take the time to fill out this survey. Your participation and cooperation is essential and will be greatly appreciated. Be assured that the information provided in the survey will go directly to the researchers and will be held in the strictest confidence. No individual responses are revealed to any College staff or Council member. The data will be used for statistical and analytical purposes and presented to the College in aggregate form only. General findings will later be published in *Milestones*.

## WHEN AND WHERE?

You will receive an invitation to complete the survey by email, most likely by late spring or early summer. We will make another announcement in the CDHO E-Brief once we have a better idea of when the survey will go out. **CDHO**

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## REMEDIAL AND REFRESHER COURSES

The objective of remedial and refresher courses is to correct or improve deficient skills to help dental hygiene graduates and practising dental hygienists meet the CDHO Standards of Practice. The following courses have been approved by the CDHO to meet requirements of the Registration, Inquiries, Complaints and Reports, and Quality Assurance Committees and are available to any dental hygienist wishing to upgrade their knowledge and/or clinical skills:

### ONTARIO

**Course Title:** Individualized Remedial/Refresher Program

**Facilitator:** Evie Jesin, RRDH, BSc

**Contact information:** 416-580-7007 • Email: [ejesin@rogers.com](mailto:ejesin@rogers.com)

### ALBERTA

**Course Title:** University of Alberta, Faculty of Medicine and Dentistry, Continuing Dental Education: Dental Hygiene Refresher & Remedial Clinical Courses

**Course Coordinator:** Rachelle Pratt, RDH, BScDH, MEd HSE  
Assistant Clinical Professor, 5-566 Edmonton Clinic Health Academy

**Contact Information:** 780-492-8451 • Email: [dentce@ualberta.ca](mailto:dentce@ualberta.ca) **CDHO**

## PROGRAMS AND EXAMS

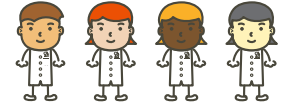
- 81** mentors
- 179** mentorship programs completed
- 94** passed the drug exam
- 759** completed the Jurisprudence Education Module + Exam.

# CDHO ACHIEVEMENTS AT A GLANCE

# 2019

## REGISTRATION

**14 391** TOTAL REGISTRANTS



New Registrants

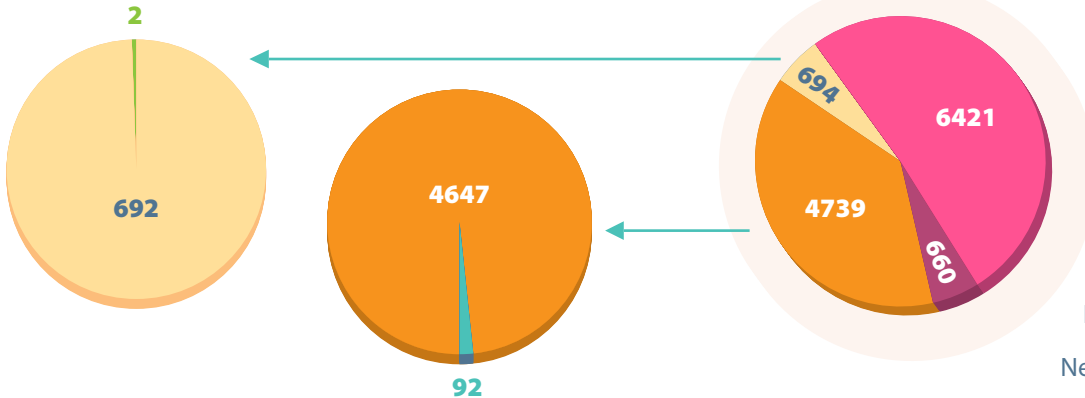
Self-Initiated

Specialty Certificate

Authorized Prescribers

New Authorized Prescribers

New International Registrants



## QUALITY ASSURANCE

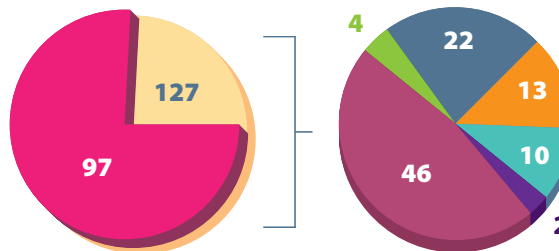
**2207** selected to participate in the QA Program



**72** on-site practice assessments performed

## COMPLAINTS & REPORTS

- Total Matters Reviewed
- Matters Resolved



## DISCIPLINE

- 4** matters appealed to HPARB
- 13** discipline cases concluded
- 11** resulted in regulatory action



Referral to Discipline

SCERP/Oral Caution/Undertaking

Guidance/Recommendations

Referral to Incapacity

No Further Action

Withdrawn

## SOCIAL MEDIA

### FOLLOW US ONLINE

- @cdhoohdo
- @cdho\_ohdo
- \*Search for College of Dental Hygienists of Ontario

**4356** followers across all platforms  
**12 295** interactions and **135 000+** impressions on Facebook posts

**2** new video campaigns for public safety

**177 000+** website visits  
**405 000+** page views

**Interactions:** clicks, likes & shares

**Impressions:** number of times a post was viewed.



College of **Dental Hygienists** of Ontario  
L'Ordre des **hygiénistes dentaires** de l'Ontario  
*Protecting your health and your smile / Nous protégeons votre santé et votre sourire*

# DISCIPLINE DECISIONS

To read the full case decisions or for more information on upcoming hearings, please visit our website at [www.cdho.org](http://www.cdho.org). Discipline hearings are open to the public.

## MS. AMANDA BERNARDI

On November 12, 2019, a panel of the Discipline Committee of the College of Dental Hygienists of Ontario (the “panel”) held a public hearing to decide whether Ms. Amanda Bernardi had engaged in professional misconduct regarding the Quality Assurance exam by:

1. Failing to cooperate with the Quality Assurance Committee or any assessor appointed by the Committee; and/or
2. Contravening by act or omission, a standard of practice of the profession or failing to maintain the standard of practice of the profession; and/or
3. Signing or issuing, in the member’s professional capacity, a document that the member knows or ought to know contains a false or misleading statement; and/or
4. Failing to take reasonable steps to ensure that information provided by or on behalf of the member to the College is accurate; and/or
5. Engaging in conduct or performing an act, relevant to the practice of the profession that, having regard to all the circumstances, would reasonably be regarded by members as disgraceful, dishonourable or unprofessional.

Ms. Bernardi admitted the conduct through an Agreed Statement of Facts. The panel then made a finding of professional misconduct against Ms. Bernardi for the above-noted conduct regarding the Quality Assurance exam.

Ms. Bernardi was required to appear before a panel of the Discipline Committee immediately following the hearing to be reprimanded, with the fact of the reprimand and the text of the reprimand to appear on the Public Register of the College. The Registrar was directed to suspend Ms. Bernardi’s Certificate of Registration for a period of three (3) months, commencing November 22, 2019. The Registrar was directed to impose the following terms, conditions or limitations on Ms. Bernardi’s Certificate of Registration:

1. Within three (3) months of the date of the Discipline Committee’s order, Ms. Bernardi must successfully complete, at her own expense:
  - a. the PROBE ethics course, and
  - b. an essay describing the importance of the College’s QA program in ensuring that College registrants maintain an ethical and safe dental hygiene practice. The paper shall be at least 2,500 words in length and cite appropriate legislation and other authorities and shall be prepared to the satisfaction of the Registrar.

Ms. Bernardi is required to pay to the College costs in the amount of \$3,000 within one year of the date of the Discipline Committee’s order.

## MS. MARTA ISTENES

On September 16 and 17, 2019, a panel of the Discipline Committee of the College of Dental Hygienists of Ontario (the “panel”) held a public hearing to decide whether Ms. Marta Istenes had engaged in professional misconduct regarding the Quality Assurance exam by:

1. Failing to cooperate with the Quality Assurance Committee or any assessor appointed by the Committee; and/or
2. Contravening by act or omission, a standard of practice of the profession or failing to maintain the standard of practice of the profession; and/or
3. Signing or issuing, in the member’s professional capacity, a document that the member knows or ought to know contains a false or misleading statement; and/or
4. Failing to take reasonable steps to ensure that information provided by or on behalf of the member to the College is accurate; and/or
5. Engaging in conduct or performing an act, relevant to the practice of the profession that, having regard to all the circumstances, would reasonably be regarded by members as disgraceful, dishonourable or unprofessional.

An Agreed Statement of Facts was presented on a portion of the evidence. This Agreed Statement of Facts was accepted by the panel. The remainder of the evidence was in dispute.

The panel found that the evidence presented did not support a finding of professional misconduct.



## MS. NATASHA COKER

On September 16 and 17, 2019, a panel of the Discipline Committee of the College of Dental Hygienists of Ontario (the “panel”) held a public hearing to decide whether Ms. Natasha Coker had engaged in professional misconduct regarding the Quality Assurance exam by:

1. Failing to cooperate with the Quality Assurance Committee or any assessor appointed by the Committee; and/or
2. Contravening by act or omission, a standard of practice of the profession or failing to maintain the standard of practice of the profession; and/or
3. Signing or issuing, in the member’s professional capacity, a document that the member knows or ought to know contains a false or misleading statement; and/or
4. Failing to take reasonable steps to ensure that information provided by or on behalf of the member to the College is accurate; and/or
5. Engaging in conduct or performing an act, relevant to the practice of the profession that, having regard to all the circumstances, would reasonably be regarded by members as disgraceful, dishonourable or unprofessional.

An Agreed Statement of Facts was presented on a portion of the evidence. This Agreed Statement of Facts was accepted by the panel. The remainder of the evidence was in dispute.

The panel concluded that they did not have sufficient evidence to support any of the findings of Natasha Coker’s professional misconduct as alleged by the College.

## MS. STEPHANIE ROONEY

On November 12, 2019, a panel of the Discipline Committee of the College of Dental Hygienists of Ontario (the “panel”) held a public hearing to decide whether Ms. Stephanie Rooney had engaged in professional misconduct regarding the Quality Assurance exam by:

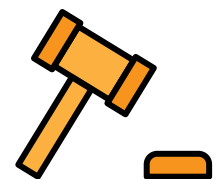
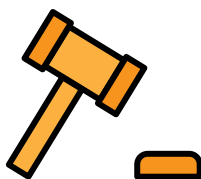
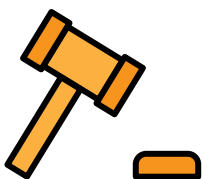
1. Failing to cooperate with the Quality Assurance Committee or any assessor appointed by the Committee; and/or
2. Contravening by act or omission, a standard of practice of the profession or failing to maintain the standard of practice of the profession; and/or
3. Signing or issuing, in the member’s professional capacity, a document that the member knows or ought to know contains a false or misleading statement; and/or
4. Failing to take reasonable steps to ensure that information provided by or on behalf of the member to the College is accurate; and/or
5. Engaging in conduct or performing an act, relevant to the practice of the profession that, having regard to all the circumstances, would reasonably be regarded by members as disgraceful, dishonourable or unprofessional.

Ms. Rooney admitted the conduct through an Agreed Statement of Facts. The panel then made a finding of professional misconduct against Ms. Rooney for the above-noted conduct regarding the Quality Assurance exam.

Ms. Rooney was required to appear before a panel of the Discipline Committee immediately following the hearing to be reprimanded, with the fact of the reprimand and the text of the reprimand to appear on the Public Register of the College. The Registrar was directed to suspend Ms. Rooney’s Certificate of Registration for a period of three (3) months, commencing January 1, 2020. The Registrar was directed to impose the following terms, conditions or limitations on Ms. Rooney’s Certificate of Registration:

1. Within three (3) months of the date of the Discipline Committee’s order, Ms. Rooney must successfully complete, at her own expense:
  - a. the PROBE ethics course, and
  - b. an essay describing the importance of the College’s QA program in ensuring that College registrants maintain an ethical and safe dental hygiene practice. The paper shall be at least 2,500 words in length and cite appropriate legislation and other authorities and shall be prepared to the satisfaction of the Registrar.

Ms. Rooney is required to pay to the College costs in the amount of \$3,000 within one year of the date of the Discipline Committee’s order. **CDHO**



## NEW REGISTRANTS

OCT. 16, 2019 – FEB. 15, 2020

Agawa, Larissa	020575
Ahmed Jaffri, Maria	020558
Albanese, Danielle	020494
Alshobli, Rimma	020457
Attia, Nadine	020525
Axni, Jasmine	020577
Baldree, Jenna	020458
Barbosa Mendes, Monica	020521
Barrientos Martinez, Patricia	020578
Bellama, Manuella	020512
Beram, Dana	020470
Berkeley, Tamara	020548
Bérubé, Désirée	020510
Bevan, Brea	020539
Bishop, Chantel	020441
Boisvert, Cassidy	020453
Boulter, Ashley	020420
Brace, Caitlin	020469
Cabral, Kathleen	020464
Cardy, Nicole	020438
Cassar, Tiffany	020508
Castro, Ixchel	020572
Chavez Roman, Boris	020476
Chilina, Marta	020475
Chiv, Natasha	020413
Chowdhury, Razia Sultana	020433
Clifford, Susan	020509
Cooper, Justis-Lee	020447
Corey, Alicia	020534
Cormier, Alissa	020556
Costa, Christina	020571
Cummings, Megan	020443
Daluz, Shealyn	020536
Danielson, Lauren	020437
Darwin, Ashley	020434
Dela Torre, Stacey Glenn	020466
Deniston, Deborah	020561
D'Ettorre, Stephanie	020471
Dhaliwal, Sandeep	020551
Dhunna, Manpreet	020585
Do, Anna	020519
Dos Santos, Samantha	020507
Duprey, Molly	020522
Ernst, Alexis	020574
Eshpeter, Tarryn	020412
Esmattullah, Wajma	020456
Ferrara, Rebecca	020425
Fleming, Susanne	020500
Forsyth, Alexandra	020489
Fuentes, Alma	020478
Gatti, Angelia	020553
Geier, Jody	020474
Goldstein, Sydney	020444

Griffiths, Michelle	020479
Gudgeon, Brittany	020426
Guillaume, Sydney	020452
Hamelin, Emily	020467
Harmer, Sydney	020533
Harrison, Misha	020430
Hickey, Ashley	020483
Horner, Dana-Leigh	020465
Hu, Chushu	020587
Indovino Jordan, Veronica-Lynn	020588
Islam, Muhammad	020566
Jaillet, Nicole	020542
Jajo, Reyam	020506
Janeiro, Luciana	020459
Joyce, Ashley	020582
Jun, Ada	020568
Kahlon, Loveleen	020526
Kalepalli Shamanna, Kavitha	020473

## UPDATES TO THE PUBLIC REGISTER

Kanwl, Searish	020560
Kao, Yu Tan	020461
Kappel, Erin	020515
Kareer, Prya	020513
Kaur, Kirandeep	020518
Kimmel, Madison	020532
Kinney, Jillian	020527
Kmet, Deysi	020554
Knezevich, Kennedy	020498
Knox, Vickie	020427
Korolenko, Elizabet	020541
Kring, Amanda	020414
Krotki, Michelle	020435
Lau, Hing Ping	020472
Le, Vivian	020497
Legg, Amanda	020516
Lembovski, Natasha	020493
Libbos, Chelsea	020418
Lyall, Maggie	020432
MacEachern, Tricia	020468
MacIntyre, Stefanie	020557
Maheu, Sarah	020501
Malik, Abida	020586

Marchewka, Sjalyn	020584
McSheffery, Taylor	020531
Mellish, Courtney	020462
Moham, Keena	020450
Mohamed, Sabrina	020546
Mohsin, Amna	020524
Moreira, Stacey	020523
Moskalenko, Yevgenia	020502
Moslehi, Hadis	020442
Muin, Rosalinda	020428
Mulligan, Karlye	020486
Nable, Judy Ann	020429
Nasir, Sanna	020567
Nasr, Kayla	020581
Nguyen, Kelly	020448
Nguyen, Trong-Minh	020415
Nievas, Michelle	020579
Noble, Genesis	020499
Norton, Tanika	020504
Nyidon, Tenzin	020573
O'Donnell, Amanda	020424
Oliver, Hailey	020555
Olusakin, Ayobami	020545
Ong, Filipinas Gene	020436
Patel, Mayur	020514
Pereira, Ines	020482
Petzold, Cortny	020563
Pigao, Raquel	020511
Pillai, Keertana	020564
Pires de Souza, Katie	020576
Pitkin, Mikayla	020537
Pitoscia, Meagan	020431
Prasath, Reka	020491
Raghavan, Pranamyia	020445
Randhawa, Jaspreet	020562
Ratnani, Diksha	020463
Ratz, Elisabeth	020550
Ricard, Sarah	020543
Rivette-Legue, Sara	020583
Roberts, Emily-Marie	020439
Rocque, Annie	020589
Roppel, Laura	020535
Ross, Courtney	020419
Salazar, Leorivy	020503
Santos, Stephanie	020520
Sayed, Hasiah	020495
Scomazzon, Tsarina	020422
Shand, Samantha	020454
Shanmugavadivel, Subasini	020552
Sheikhani, Atefeh	020481
Sheinberg, Noa	020549
Sims, Hailey	020417
Slater, Rebecca	020570
Smithson, Brittini	020538
Soomro, Seema	020547
Stojasavljevic, Victoria	020529

Suciu, Lisa	020565
Suthakaran, Andrea	020455
Szpyt, Hannah	020421
Tafakkori Baghdaran, Yeganeh	020460
Tao, Tiffany	020559
Tartaglia, Morgan	020477
Tasmin, Suraiya	020440
Taylor, Brienne	020423
Thawer, Kayla	020487
Tubon, Allison	020528
Tulk, Chantal	020416
Uppal, Sandeep	020490
Valerio, Ray Julius	020484
Vargas, Emielyn	020544
Veiga, Marcela	020569
Visser, Veronica	020540
Watson, Lisa	020446
Wickham, Natasha	020411
Wielechowicz, Victoria	020480
Williams, Renee	020530
Xu, Xiaoping	020488
Yadav, Nikkita	020496
Yang, Yujeong	020505
Yoksul, Elif	020517
Yoon, Kyunghwa	020580
Younes, Sirin	020492
Zamani, Mehrrasa	020485
Zarabi, Ghazala	020449
Zilli, Sasha	020451

## AUTHORIZED PRESCRIBERS LIST

OCT. 16, 2019 – FEB. 15, 2020

Alcantara, Margarida	008603
Alderton, Jennifer Louise	013191
Arruda, Elizabeth	006280
Ayoub, Marlin	014881
Boucher, Sonia	012071
Brown, Nichole Charlene	009261
Christopher, Oana	013431
DuBois, Sarah Ann	017610
Fitzgerald, Elizabeth Ann	004265
Giordanella, Marjorie Anne	011845
Grabauskas, Heather Jaclyn	010727
Hu, Jacqueline	013631
Hurtubise, Mélanie Christine Marie	012090
Knight, Amanda	014371
Laffrenier, Nichol Victoria	013581
Lembovski, Natasha	020493
Livingston, Kelly Lee	007463
McCoy, Tamara Jean	003971
McIntosh, Sheridan	013421
Meguerritchian, Lara	016681
Munro-Yousif, Lucie Elizabeth	008631
Policht, Mariola	008217

Pratt, Chary Reyes	011861
Quintero Mendez, Karen	017940
Reilly, Patricia Ann	015790
Rochon, Mélanie	006923
Rodi, Marilda Domi	016820
Ruvinsky, Margarita	011171
Savage, Liza	011935
Scharfenberg, Sarah	008821
Skala, Joanna Maria	016031
Sokoloski, Catherine Elizabeth Marie	016690
Sundal, Jennifer	019746
Touma, Nahrin	013351
Tran, Tam Thi Bang	010760
Vidackovic, Ashley	013294
Walizad, Wagma	013830
Walker, Katherine Tara	014387
Walter, Courtney Anne	012070
Wieringa, Kali	015331
Wilson, Lyndsay	010530
Wolanczyk, Malgorzata	005191
Ybera, Yevgeny	019386
Zawislan, Viktoria Maria	014450
Zeng, Ping	012211

## AUTHORIZED FOR SELF-INITIATION

OCT. 16, 2019 – FEB. 15, 2020

Abdelseed, Nancey	010066
Al Nasri, Areej	017889
Araujo, Carla	014060
Arif, Mehreen	018047
Bell, Susan	002727
Bhardwaj, Gulshandeep	016373
Carter, Bethany Marion	012605
Carver, Diana	004359
Cassidy, Brittany	018188
Charbonneau, Melanie	012101
Charron, Megan	016091
Chong, Jennifer Rosa	015970
Ciotti, Brigitte	009014
Connolly, Julia	017929
Cooper, Elizabeth	016934
Dacey, Roslyn Sara	009500
Davis, Jillian	011811
Davoli, Cara	019155
Debie, Teresa Marie	008991
Defields, Sara	017976
Dhillon, Jaspreet Kaur	015808
Dundas, Krista-Anne	006628
Francis, Cassandra Tamara	014309
Freiday, Tracy	015482
Gacic, Una	016827
Gambacourt, Lorraine	002821
Garcia, Carol Viviana	017451
Garcia, Shelby	018813

Garofalo, Bianca	018830
GerdI, Meaghan Elizabeth	017883
Gilmer, Vilma Margarita	011519
Ginocchi, Phyllis	005473
Gomez, Mirna	014434
Hagan, Angela	009371
Halyburton, Leonie	006223
Hegazi, Nadia Ezzat	017649
Hennessy, Elizabeth Michelle	017863
Hill, Chantelle	018072
Hoang, Tammy	019148
Holding, Jennifer Lynn	017806
Hsiung, Yin Sin (Irene)	013716
Hung, Diana	018666
Iacoe, Samantha Jennifer	017740
Jacob, Tawnya Florence	017405
Jafari, Manijeh	018480
Jiang, Wen Bin	018681
Jones, Heather	011063
Khan, Shoaib	018046
Kim, Ahruem	017187
Kotob, Racha	011641
Kritzer, Megan	018163
Krndija, Diana Marie	011222
Landry, Marcy Lynn	017071
LaPorte, Melinda	013876
Leduc, Anne	009363
Lepore, Francesca	018832
Levasseur, Joelle Nicole	017191
Liburd, Eunelrie M	005781
Long, Kyla	018196
Ma, Alana	018641
Maber, Jacqueline Anna-Maria	012175
Maduro, Dominique	015797
Mamucod, Melquisedec	019003
Marcellin, Channelle	018727
Marteniano, Isabelle	017672
Martinescu, Adriana	018860
Marushko, Olena	016658
McDonald, Brittany Lana	017081
McDowall, Jennifer	017981
McEvoy, Magdalena	010840
Micks, Tenna	009057
Moke, Adrienne Sasha	014564
Munavish, Stephanie Diana	015463
Murphy, Shawn	018054
Nahli, Angie	019138
Nelson, Colleen E	005521
Orrico, Emilia	017233
Patel, Meghna	012438
Paul, Lucie Sophia	007096
Paul, Zarish	014907
Perez, Melea Rei Rabang	015874
Poleto, Anna Rita	004885
Pratt, Chary Reyes	011861
Racine, Manon	018623



Ramsey, Shannon	018201	Batsos-Sairoglou, Sophie	007818	Connor, Ruth Ellen	000708
Reid, Lisa	015129	Beck, Stephanie	009679	Corridore, Mary	005111
Richmond, Kendra	016750	Beebe, Penny	002861	Cossette, Shannon	014194
Robertson, Hayley	019974	Belanger, Émilie	020219	Costea, Mihaela	009591
Ros, Maria-Fatima Loren	016152	Bell, Caroline	015115	Couteiro, Fabrizia Nicole	007286
Rybicki, Jacob	018673	Bell, Kelly	016250	Cuddy, Karen Mary	002427
Salazar Pena, Liam	010470	Benincasa, Marisa	004897	Culp, Joan	000878
Sanders, Erin Martha	016450	Bergevin, Caroline	017607	Cumming, Krista-Lee	004560
Schiller, Melissa	015869	Bernard, Jayme Marie	010359	Curley, Kristen LeeAnn	016011
Seth, Hawa	018399	Bernier, Marie-Eve	020250	Dabas, Mohit	018499
Sewram, Deoranie	017403	Bissonette, Cherie Elizabeth	014837	Dajdic, Elma	013708
Shah, Fairy	018168	Black, Michelle	005612	Dallaire, Jessica	018191
Shantz, Chelsea	017377	Black, Susan Lynn	002825	Darkaei-Nejad-Hendoe, Atoosa	018903
Smith, Carley	018616	Blokland, Tracey	019108	De Nure, Leslie Joan	002763
Smith, Jenna Rae	013434	Bloovol, Shelley Gail	002130	DeCola, Melissa Ann	017544
Soobram, Sarah	012645	Bolton, Jennifer	017762	Defayette, Robin	018422
Stapley, Bailey Christina	017554	Bordignon, Sheila Mae	001281	DeMan, Meghan Anne	008383
Stevens, Crystal Marie	011172	Bortolon, Louise	001530	DeMeyer-Czuczman, Maureen	002260
Teimurov, Iskander	013948	Bosse, Nancy Christine	001095	Dennhardt, Katharina	001401
Tenzin, Yontela	016379	Bourdages, Mary Ann	001274	Dhanani, Ravindrakumar	018347
Trafford, April Margret	016926	Brooks, Kaitlyn Anne	015184	Dick, Elizabeth Ann	001760
Vlahos, Nichole	013703	Brunet, Lynn Chantal	004682	Dickinson, Jennifer	009021
Wardell, Dawn	006380	Brunet, Valerie	012104	Dicks, Grace	016981
Wearne, Sharon Savita	011671	Burgess, Andrea Lynn	007965	Diemert, Rebecca	004637
Whately, Jordan	018632	Burke, Ashley	011821	Diep, Victoria	019117
Williams, Gloria J	005762	Burrows, Drew	017891	Dingman, Pamela	005060
Wood, Karlyn Erica	017443	Burrows, Mara	009517	Downing-Lagace, Monika	018009
Wraith, Lee-Anne	011903	Burton, Cynthia Pauline	007631	Downton, Josee	009789
Wuertz, Jennifer Kaitlin	015096	Butler, Susan Elizabeth	005588	Drews, Lyne	008727
Zarola, Judith	007553	Bye, Darlene Myra	001270	Dunajtschik, Carly Sarah	016665

## RESIGNATIONS

OCT. 16, 2019 – FEB. 15, 2020

Abbott, Janice	001320	Cabral, Joanne Christine	002991	Dusome, Danielle	013715
Abulaban, Nisreen Nabil Mohammed	017787	Cabrera, Adriana Rosa	017199	Easson, Jackie	007917
Adamcewicz, Pamela Diane	001385	Caldwell-MacArthur, Janet	001789	Edwards, Shaylynn	019119
Adams, Nancy Jean	001523	Calucag, Carmela Rita Caguiat	015920	Egan, Christopher	020022
Afonso, Adelinda	002805	Cambridge, Keriyan	017693	Eidukas, Rita	001520
Ali, Rasheed	019079	Campbell, Connie Ann	002804	Eisenberger, Diane Lea B	001260
Ammouri, Mereil	016717	Cao, Li Hua	012674	Enkelaar, Dorie Lee	002721
Anderssen, Sharka	002278	Capaldi, Alissia Magdalena	008351	Fedor, Vanessa	017565
Arch, Nicole	019062	Carrick, L B Michele C	001915	Fernandes, Debra	006857
Armitage, Sandy Maria	017531	Carson, Rochelle	002789	Fewer, Erin	018509
Attwell, Teresa Joan	003885	Cartaginese, Sandra	005755	Fiaz, Tayyaba	012387
Auguste, Diana	011360	Castillo, Audreylee Orejana	017420	Flansbury Beauregard, Cindy	016170
Aversa, Maria Carmela	013055	Castro Salazar, Javier	018756	Florczak, Julia	014378
Awram, Vicki Marion	007360	Chai, Yan	019761	Forward, Angela Lee	006747
Axford, Lesley Deidre	001740	Chant, Erinn C	008021	Foteu, Vanessa	009327
Badhan, Gurvinder Kaur	013689	Chatsikiriakos-Koitsopoulos, Katina	003940	Fox, Andrea	010020
Baelde, Shirley Ann	008530	Chaudhari Alias Patel, Abhiraj	019662	Fox, Kelly Lee	006785
Bain, Brittany	013701	Cheney, Rebecca Kristen	016174	Frangakis, Savanna	019669
Ban, Emma-Eva	012861	Clark, Connie	003835	Fратиanni, Natalie	011047
Barrocas, Vera Lucia Lourenco	010224	Clements, Nicole Guido	017121	Frey, Julie Mae	007450
Barry, Peter	005981	Cockerton, Monica Anne Mary	001120	Gakhar, Alpna	011543
Bast, Barbara Jean	001636	Coffey, Mary Anne	001104	Gale, Jane Ann	002585
		Cogswell, Tonia	019658	Galvez, Astrid Maria	016933
		Cohen, Laurie Diane	000511	Galzote, Raiza Mae Acosta	017749
		Colbon, Maureen Sherri	002504	Gerry, Chantelle Marie	013643
		Collins, Julie Ann	002600	Gibbons, Ashley Diana	014456

Gidda, Parmvir	014381	Johnston, Heather Leanne	002570	MacNamara, Shawna	009111
Gill, Laura	018763	Johnston, Meghan Victoria	011381	MacPherson-Kenney, Daneene	013195
Gilpin, Faith	018684	Johnston, Nancy Louise	004466	MacRitchie, Elizabeth	019220
Gionet, Nadine	008657	Jonathan, Janet Dianne	000869	Magill, Laurie Ann	000821
Girdwood, Corissa	014750	Karellas, Patty Panagiota	004245	Mahadeo, Elizabeth	008878
Godin, Annie	010145	Kasuk, Jenny	012379	Maher-Banaee, Ladan	015371
Goel, Isha	016586	Keates, Katherine	004192	Majury-Perdue, Kari-Lynn Illene	004090
Gogar, Ravinder	020075	Keill, Robin April	013359	Malig, Rita Carol	001712
Gold, Andrea Cheryl	002121	Kemp, Christy Nicole Faith	017621	Malizia, Samantha Katie	016371
Golightly, Pauline	005354	Kesten, Alexandra Victoria	012527	Manning, Kirsten	014400
Gomes, Therese	016590	Khodr, Rad N	008156	Margolian, Alyssa	018468
Goodman, Annette	002051	Kim, EunKyung	018972	Markovic, Borivoje	009519
Gorelik, Klara	002490	Kim, Seongae	020104	Martins, Lisa	015611
Gorelle, Jacqueline M	001361	Kirby, Andrea Paula	010540	Massad, Candace Tamara	009720
Gratton, Valerie	017661	Kiss, Renata Anne	010074	Mayhew-Hammond, Kathy Ann	000729
Greco, Melissa	016330	Kohzadi, Keloudia	015298	McCutcheon, Julie-Anne	003830
Green, Deborah Fay	001170	Kosiw, Jennifer Kay	003967	McDiarmid, Julia-Shea	018839
Grover, Sharon Winnifred	002921	Koss, Monica	003135	McIntosh-Henry, Carol Maureen	002911
Gualtieri, Lori Ann	014730	Kozlow, Sarah	019889	McKenny, Colleen	016589
Gueli, Sebastian	011567	Krestell, Stacey	006301	McKenzie, Tracey Lynn	004341
Guitard, Tammy	010357	Kurz, Stephanie Anne	010657	McKnight, Carolyn Marie	003791
Gutierrez, Tatiana	012552	Kuzma, Agatha U	009502	McLeod, Terry	002404
Hacking, Taryn	020347	Kwon, Nayoung	019829	McRobbie, Mary Anne	003619
Hall, Nancy Barbara	000632	Lacroix, Martine Claudette Pare	011833	Meyer Furquim, Liza Sharmain	017709
Hamilton, Christine Eva	001541	Lafrance, Josee Julie	011335	Meyerowitz, Rebecca	018718
Hamilton-Leaman, Jennifer	008843	Lahoni, Sama	019978	Michener, Evelyn Paula	001265
Hammersley-Frazer, Trevor-Leigh	009972	Lalonde, Marie-France	013590	Migliazza, Menina	002641
Hanna Miller, Diane	016137	Lam, Linh Dieu	017685	Miller, Alannah Rose	015902
Hartlin, Marie-Anne	012367	Lamothe-Labelle, Krystal	012095	Miller, Crystal	003627
Hayes, Beverly Gail	002330	Lance, Vicki Jean	001290	Misquitta, Janel Carolyn	014560
Hayes, Diane Marie	009808	Lancia, Michele Catherine	006158	Mistry, Bina	019392
Hayley, Louise	004874	Landry, Sarah Megan	008451	Mohammadi Boghaie, Sakineh	011180
Hebbes, Gertrude	001332	Langlois, Mary Joyce	003789	Moniz, Connie Paula	008851
Heimonen, Heidi Liza	005795	Langmaid-McLaughlin, Nancy Ann	001749	Morrow, Kimberlee Anne	001129
Herbison, Janice	000981	Lanthier, Jessica	017613	Morton, Dianne Marie	001896
Hergel, Tess	019014	Laratta, Clara	005601	Moscuzza, Stephanie	015246
Hewlett, Ashley	016602	Lato-Siofer, Katarzyna	008210	Munn, Janet	007570
Hotte, Noémie	020158	Le, Lisa	016619	Murphy, Sheila	002435
Houghton, Katrin	001624	LeBlond, Briana	019481	Murray, Janice	018426
Hozack-Hamilton, Jordyn	019852	Leclerc, Renee E	009961	Muston, Shelley Lynn	006560
Hudson, Tracie L	006773	Legault, Cheryl	010120	Myles, Brenda	011460
Hunter, Jill	005341	Lewis, Carrie-Ann	004991	Narwaley, Swapnil	017995
Hunter, Lori Ann	009320	Lewis, Jenille	019213	Nash, Kayla	018424
Hurda, Deborah Susan A	001294	Lindsay, Diana	003165	Nelles, Marilyn Ruth	001000
Ionescu, Irina	014017	Lindsay, Elaine	001099	Nemeth, Alexana	019403
Iuliano, Whitney Leigh	012259	Little, Jenna Leigh	013427	Nghiem, Xuan Son	007851
Jackman, Amanda	018634	Loftus, Mary Christine	002132	Nichols, Kristen Anne	007475
Jackson, Kayla Lane	013064	Lopez, Francine Megan	017399	Nuncio-Painchaud, Myriam	020088
Jahn, Nicole	017109	Loucks, Tammy Rose	011331	Oakley, Julieann Montana	017887
Jain, Salina	019566	Lumley, Rayna Corynn	012351	O'Donnell, Amanda	020424
Jamil, Suha	011827	Luo, Tianyao	016662	O'Hagan, Mary Therese	002091
Jasnich, David Vincent	004417	Ly, Diana	012470	O'Neil, Mary	001330
Joanette, Carole Joanne	007314	Lykos, Letta	004821	Orlovic, Ivana	012043
Joanette, Melissa	016007	MacDonald, Kaleb	018592	Ouellette Leblanc, Guylaine	003952
Johnson, Caitlin	018444	MacDonald, Sarah	019229	Owen, Brenda Lynn	005690
Johnston, Cathleen Donna	003454	MacKinlay, Krista Lynn	008735	Owen, Linda Jane	001035

Paquette, Sylvie	006839	Skelhorn St-Jean, Chrisy	017419	Wyers, Andrea Lynette	006274
Parkes, Patricia Diane	002755	Slipacoff, Cindy Joanne	001891	Young, Ashley	018066
Parkinson, Susan Elizabeth	005124	Smallwood-Bagg, Gayle Elaine	003070	Yu, Hiu Ka	019668
Parray, Michelle Alicia	005654	Smith, Morgan Leigh	014021	Zawada, Iris	001053
Patten, Melanie Dawn	011630	Smits, Lesley-Ann	016321	Zetchus, Kristina Ellen	013042
Pearce, Ruth	002507	Sommerville, Deborah Anne	001409	Ziade Nader, Aline Choucri	011200
Pedersen, Morgan Kidholm	017389	Soni, Hardika Mahesh	014882		
Pellegrino, Bianca	015889	Spallino, Matteo	008201		
Penfold, Gloria Lynn	001076	Sporcic, Susan	005033		
Perley, Kelsey	019715	Sproule, Andrea	008956		
Peterson, Kim	018320	St. Pierre, Lisa Lynn	013967		
Peyton, Tara	007709	St-Amour, Kelsey	019177		
Pfaff, Janice Mae	001411	Steinke, Hartmut	009140		
Philip, May	009285	Stevenson, Kristy-Lee	016283		
Phillips, Dianne Julie	001800	Stewart, Vicki Lynn	000791		
Pineau, Janette Mildred	001403	St-Laurent, Marie Francine Mélanie	008332		
Pistilli-Hodge, Maria	001413	Stojadinovic, Dragana	013470		
Piunno, Gabriella	017777	Strashok, Vanessa	019764		
Pollock, Rebecca	014722	Stromberg, Nicole Danielle	006682		
Popek, Gail	001710	Switzer, Heather Anne	002199		
Poropat, Chelsea	017892	Szczukowski-Santos, Beatrice K	007745		
Pyper, Corinne Mabel	002960	Taylor, Terry Lynn	006997		
Qian, Congyan	016442	Tencer, Annie Pearl	000494		
Rajoub, Moutih	017686	Tenuta, Maria Victoria	016309		
Ramirez, Amy	018360	Terrier, Danielle Marie	011951		
Raposo, Sandra Vanessa Gomes	012093	Testani, Nicole	012362		
Redpath, Susan Jean	004711	Thibeault, Heather Lynne	014001		
Rejc, Karen Jean	002214	Thomas, Tony	019011		
Ribbins, Janet Arlene	001720	Thompson, Tabitha Lynn	011168		
Ringrose, Cheryl Debra	001851	Tran, Ann Margaret	012920		
Rintoul, Sarah-Jane L	006608	Truong, Thuyvi	015202		
Rizvi, Sana	018170	Tulk, Karen	002074		
Roach-Desormeaux, Brittany	018496	Tupper, Michelle Falon	017315		
Roberge, Brianna	014991	Turner, Kimberly Anne	009987		
Robertshaw, Heather	012110	Tyndall, Jill Christine	005220		
Rogers, Tracy Alana	007121	Van Dyk, Debralee	000794		
Roy, Stacey	008056	Veilleux, Sarah Ann	016339		
Runge, Brenda	000918	Venturato-Messner, Brenda	003922		
Russel, Valerie Marie Jocelyne	016615	Visaggio, Sandra	002107		
Russell, Loraine Rose	003726	Volpe, Patricia Gina	007055		
Salem, Jennifer	020145	Wagman, Jennifer Elaine	000970		
Sandelli, Veronica Ann	001420	Wand, Jennifer May	010201		
Sanderson, Mary Ruth	011730	Waters, Gloria Margaret	005511		
Sawyer, Candice Cain	015007	Watpool, Christie Anne	017560		
Schmidt, Jennifer Lynn	016777	Wayne, Sasha Leah	017545		
Schneider, Cathy	003005	Weekes-Thornhill, Amelia	019045		
Seguin, Janet	001528	Welch, Crystal	017467		
Shahsavari, Banafsheh	007005	West, Rebekah Mary Kathleen	016300		
Shelson, Betty Ann	001631	Wieske, Jolien	016779		
Sherman, Lenore Aileen	002740	Williamson, Anne Lois	009848		
Sia, Clifford	019702	Wilson, Karen Barbara	001400		
Sica, Marcelo	019850	Winder, Gricelda	005091		
Sicotte, Evelynne	008986	Wink, Lisa	004913		
Silveira, Teresa Joan	005415	Wong, Betty Kui Ping	014636		
Simmins, Fiona Suzette Weiss	012377	Worona, Mary	010650		
Simpson, Wendy	010410	Wuensch, Marnie Marina	003241		

## SUSPENDED/ REVOKED

In accordance with Section 24 of the Health Professions Procedural Code (Schedule 2 of the *Regulated Health Professions Act, 1991*), the following registrants have been suspended or revoked for non-payment of the annual renewal fee. These registrants were forwarded notice of the intention to suspend and provided with two months in which to pay the fee. If a registrant who has been suspended for non-payment does not reinstate her or his certificate of registration, that certificate is deemed to be revoked two years after the failure to pay the annual fee.

## SUSPENDED FOR NON-PAYMENT OF FEES

OCT. 16, 2019 – FEB. 15, 2020

Allen, Samantha Jean	015177
Amar, Nitasha	019520
Andonian, Kaitlyn Alexandra	017728
Angeron, Natalie Lynn	008697
Armstrong, Susan Marie	005902
Ashley, Alana	006763
Bigras, Catherine	007673
Birnbaum, Sara	019947
Bui, Kim	018514
Christensen, Diane Gloria	003295
Eisenschmid, Kirsten	013930
Farid, Sina	015276
Hadj-Moussa, Dalal	015887
Halawah, Fatin Kadry	013520
Hong, Erica	018599
Hughes, Kimberley Lynn	007477
Hussaini, Syed Basalath	014645
Kanash, Manal	019643
Kelton, Ciera	018640
Kiran, Ravi	017310
Kravchenko, Natalya	010894
Lake, Jennifer	012676
Le Nguyen, Rosemary	014518
Loewen, Marilyn Jean	008635
Mamrawala, Piyush	019287

Mirza, Amal Sarwat	014413
Mulder, Linda Darlene	013459
North, Robin	008824
Older, Sandra Anne	011196
Patel, Dhavalkumar	020391
Patterson, Julie Ann Beverly	017797
Podobsky-Donoso, Yvette Frances	004658
Poirier, Estelle Lisa-Anne Marie	011382
Robert, Genevieve	009678
Sicard, Julia	019399
Snow, Amy Frances	006123
Tatalias, Gina	008295
Thaci, Dorina	012294
Van Eldik, Tina D	006458
Walser, Jill Renee	010693

## REVOKED FOR NON-PAYMENT

EFFECTIVE JANUARY 2, 2020

Ansari, Shabana Shakeel	013725
Bakhuyzen, Jennifer Anne Elizabeth	013588
Beattie, Launa Colinda	012824
Cook, Stacey-Lee	012737
Danyal, Neveen	012726
Dzajkovski, Jane Jana	005433
Gaeshingsong, Jigme Namgyal	015781
Harrison, Erika	017541
Hussain, Faiza	014762

Jackson, Britney	017001
Kapralos, Melissa Nicole	012288
Karbarz, Monika Anna	012865
Kimmel, Ella Laurie	016244
Lefebvre, Annie Marie	017957
Maola, Onorina	006234
Miles, Timothy Stewart	014188
Moheieldin, Nivin Mohamed	016013
Norris, Mariette	001425
Nurmohamed, Fatma	007330
Paulamaki, Pirkko Telervo	005188
Pulendrarajah, Tharani	013819
Ranjbar, Samira	014015
Richter, Jeffery David	016971
St. Pierre, Mary Constance	002516
Troubatcheva, Valentina	009029
Vincent, Wendy Joanna	004178
Wright, Chelsea Meagan	017844
Zhang, Yingke	018002

## SUSPENDED WITH CAUSE

EFFECTIVE NOV. 22, 2019 – FEB. 21, 2020

Bernardi, Amanda D	008093
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EFFECTIVE JAN. 1, 2020 – APRIL 1, 2020

Rooney, Stephanie Dianna	010238
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## REVOKED WITH CAUSE

EFFECTIVE FEBRUARY 3, 2020

Quinton, Christine Anne	005245
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## REINSTATED

OCT. 16, 2019 – FEB. 15, 2020

Chicoyne, Catherine Diana	009107
Ezqueda, Luis Daniel	013422
Fitzgerald, Sylvia	008501
George, Chantel Nicole	015932
Mananquil, Maurice Florencio Gabas	018730
Patel, Greig Ashokbhai	017917
Rabiej, Lynn Therese Marie	009835
Sanchezova, Dayisel	012409
Smith, Lana Constance	003970
Tahir, Saduf	016458
Wheelan, Judith Emily	010682
Yousseuf, Furhana Fuad Addus	016014

## DECEASED

OCT. 16, 2019 – FEB. 15, 2020

Kinder, Katarzyna	012713
Rose, Lyanne Marie	016304



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## RDH EXPERTISE FOR RDHs

CDHO practice advisors provide confidential consultations to dental hygienists who seek assistance with issues that directly or indirectly affect the delivery of safe, competent, ethical dental hygiene care.

To reach a CDHO practice advisor by phone or e-mail: **416-961-6234** or **1-800-268-2346**

**The CDHO Antibiotic Prophylaxis Recommended Regimens Guideline** has been updated. You can access it on our website under My CDHO / Guidelines / Practice.

Periodic updates on antibiotic prophylaxis will be published in CDHO's official publication *Milestones*, such as: [http://cdho.org/docs/default-source/pdfs/milestones/milestones\\_201902.pdf](http://cdho.org/docs/default-source/pdfs/milestones/milestones_201902.pdf)

For further information on specific medical conditions that may require prophylactic antibiotics prior to invasive dental hygiene procedures, please consult the CDHO Knowledge Network.



